

Challenges and Strategies for Optimizing Multi - Cloud Deployments in DevOps

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Abstract: *The technological landscape is rapidly evolving, and organizations are increasingly recognizing the benefits of multi - cloud environments, which allow them to leverage different cloud platforms to meet specific requirements. This shift from a reliance on a single cloud provider underscores the need to embrace the adaptability and flexibility relevant to simultaneous multi - cloud utilization. Within the complexities of multi - cloud environments, effective cost management is key. This necessitates a strategic way to approach costs aligned with the unique needs of every organization. By deploying tools, implementing processes, and continuously monitoring tools, businesses can achieve cost savings while capitalizing on the advantages offered by different cloud providers. Additionally, as multi - cloud adoption becomes common in IT enterprises, the challenges related to managing multi - cloud infrastructure can discourage IT operations. This paper advocates for extending the DevOps approach to multi - cloud environments by emphasizing its potential to support and simplify application development, delivery, and maintenance. While adopting DevOps into a multi - cloud strategy may need compromises, they speed up democratizing development and maintenance work, thus fostering an organization's competitive advantage. DevOps is an emerging field in IT infrastructure management and cloud automation; it is explored in continuous improvement and optimization. Organizations invest resources in enhancing efficiency, reducing redundancy, and optimizing costs in developing and deploying enterprise applications. Managing multiple environments can be challenging, necessitating continuous monitoring and optimization of operational tasks and improved collaboration across different organizational teams. The migration to the cloud and the prevalence of multiple cloud environments further complicate the management of DevOps in a multi - cloud setting, thus needing mechanisms to address key risks and challenges. It is vital for rapid software development to meet organizational objectives in the competitive landscape, which is highlighted by positioning DevOps as an essential technique. This approach allows enterprises to deliver high - quality software capabilities through automation by enhancing team communication and increasing efficiency across the software product lifecycle. The research problem depicts the shift in organizational workloads towards automation, mainly regarding cloud - based applications to keep up with the demand for new technologies and products. In this trend of multi - cloud deployments, it is important to ensure the security of workloads across diverse cloud platforms to allow organizational focus. While security controls may be uniform, differences in deployment approaches, architecture, tools, and processes bring challenges. The dynamic nature of the cloud further complicates security visibility addressed by Cloud Security Posture Management (CPSM) solutions. These solutions are key in providing visibility as organizations' cloud footprints expand. This comprehensive analysis delves into the complexities of multi - cloud deployments in DevOps, providing insights into the challenges and strategies employed to navigate this landscape.*

Keywords: Multi - cloud deployments, DevOps in multi - cloud, optimization, security, cloud migration, cloud - based applications, DevOps strategies, cloud architecture, continuous monitoring

1. Introduction

The contemporary cloud computing landscape has pushed organizations to increasingly adopt a multi - cloud strategy, moving away from single cloud service providers to avoid vendor lock - in. The need for a fully distributed cloud environment has led to using two or more cloud service providers, thus allowing flexibility in managing workloads across different clouds and creating distinct environments within different cloud platforms.

Commonly, organizations adopt hybrid models, hosting development and testing in private clouds and production in public clouds, thus bringing forth challenges and complexities related to managing the deployment and development processes across heterogeneous cloud environments [1]. This shift towards multi - cloud environments brings challenges like orchestration, collaboration, and automation in different clouds.

Developing applications for multi - cloud disrupts established enterprise business models and procedures, thus prompting organizations to explore the feasibility of managing and operating cloud services seamlessly across different platforms. Can automate the migration of

application components to different cloud avenues based on specific requirements? According to statistics, optimizing existing cloud use for cost savings remains the top goal, with 64% of respondents prioritizing it this year [2].

Managing cloud spend becomes more challenging as cloud use increases, specifically for advanced and intermediate cloud users. Other key goal initiatives include moving more workloads to the cloud, expanding container usage, adopting a cloud - first strategy, and implementing automated governance policies. Looking forward, the adoption of deliberate multi - cloud strategies is projected to rise significantly, with approximately 75% of enterprise customers using infrastructure as a Service (IaaS) planning to adopt such strategies by 2022, which is a substantial increase from 49% in 2017, depicting the growing recognition of the advantages and challenges related to multi - cloud deployments [3].

Developing software based on multi - cloud architecture brings several challenges, mainly in dealing with different APIs and management interfaces across different cloud providers. For example, managing Amazon S3, Azure Blob Storage, and Google Cloud Storage needs to address distinct APIs. Despite these challenges, proper multi - cloud

management strategies empower organizations to navigate and address the technology's complexities that provide a way forward in cloud computing.

2. Significance and background of optimizing multi - cloud deployments in DevOps

The rapid evolution of modern technology has brought about several tools that significantly impact everyday life and improve working conditions. The surge in demand for new software products and technology has led organizations to adopt automated product development programs often reliant on cloud - based applications. The collaboration of cloud services and DevOps has become a solution for expediting the software development process and streamlining implementation and control of deployment.

As a multidisciplinary and collaborative effort, DevOps focuses on automating the continuous delivery of new software versions while ensuring their reliability and correctness [4]. This approach allows organizations to conduct numerous tests daily and gather valuable client feedback after each deployment. DevOps allows the exploration of additional features in projects and minimizes configuration issues, thus enhancing overall project efficiency.

DevOps is important in cloud - based computing in automated application deployment, Infrastructure as Code (IaC), and server delivery. It is a key component that manages infrastructure, application deployment, and application functionalities across different contexts. By promoting high - quality product development, continuous delivery, and delivering quality software to end - users, DevOps enables rapid responses to changing client needs.

Additionally, it promotes a collaborative environment where operations teams and developers can seamlessly work together. DevOps provides comprehensive support for cloud application deployment through a different list of tools that facilitate automation and continuous integration (CI). Given the innate volatility of software and its environments, managing software change within a DevOps framework becomes necessary for digital organizations.

Large - scale and distributed cloud applications face challenges related to interoperability issues across different cloud solutions and complex maintenance and evolution management of cloud applications [5]. The DevOps model aims to reduce the software delivery cycle while maintaining excellent quality. As organizations navigate the challenges of multi - cloud environments, addressing these challenges is key to achieving optimal effectiveness and efficiency in DevOps practices. The subsequent exploration examines the challenges and strategies of optimizing multi - cloud deployments within the DevOps framework.

3. Multi - cloud in DevOps

The concept of multi - cloud deployment in DevOps has become increasingly significant, depicting a huge shift in the tech industry. Multi - cloud deployments refer to the

simultaneous usage of services from more than one public cloud provider, thus allowing organizations to create private, public, or hybrid cloud environments. The main goal of a multi - cloud strategy is to provide flexibility, thus allowing enterprises to operate within the optimal computing environment for each specific workload. In this dynamic landscape, multi - cloud DevOps has become a robust framework that empowers enterprises to thrive.

A substantial 90% of organizations acknowledge the impact of multi - cloud DevOps on business success. The seamless deployment of applications across different cloud environments is now a huge consideration [6]. Integrating seamless release pipelines for infrastructure and applications across different cloud computing environments becomes key as DevOps evolves. The full spectrum DevOps shift extends up the cloud stack by addressing continuous integration and deployment (CI/CD) for Infrastructure - as - a - service, platform - as - a - service, and software - as - a - service.

The challenges of multi - cloud DevOps are clear in enterprises that contend with numerous remote application and infrastructure components, each using diverse orchestrations and interfaces. Executing in dozens of clouds with varying degrees of interoperability complicates it more. While multi - cloud adoption is prevalent, with 85% of companies already operating multiple clouds, DevOps processes, and toolchains, implementation across these deployments must catch up at 39%.

To ensure the smooth CI/CD of applications and infrastructure across heterogeneous clouds, enterprises need DevOps tools that seamlessly integrate with these platforms. These tools should facilitate flexible movement, monitoring, scaling, transparency, and management of application and infrastructure components, data, workflows, metadata, and business logic [7]. One main advantage of the multi - cloud approach is its capacity to promote innovation. Organizations can strategically choose services tailored to their applications irrespective of the cloud service provider offering them.

For example, an application requiring high network speed can be hosted with a cloud service provider specializing in connectivity, while another application focusing on high availability can be deployed on a different provider offering a higher service - level agreement. This flexibility exemplifies the potential of a multi - cloud approach in optimizing diverse workloads within the DevOps structure.

4. Tips for curating an effective multi - cloud DevOps strategy

A successful multi - cloud DevOps strategy is key for organizations seeking robustness and resilience. Here are a few tips;

4.1. Integrate a sturdy Cloud Service Brokerage (CSB) into the multi - cloud stack

Incorporating CSB is a significant step in establishing a resilient multi - cloud foundation. According to Gartner, CSB is an IT role and business model that enhances the

value of one or more cloud services on behalf of consumers through integration, aggregation, and customization brokerage. A CSB acts as a third - party or intermediary service provider by assisting organizations in selecting, procuring, and managing cloud services. A key aspect of CSB is consolidating multiple cloud tools and offerings from various providers' thus ensuring seamless integration and tailoring solutions to meet unique business needs. It plays a significant role in addressing security, compliance, management, monitoring, and cost - controlling aspects of subscribed cloud offerings. Leveraging a strong CSB and IAC in DevOps practices facilitates multi - cloud environment management and provisioning, thus ensuring consistent application/code deployment across different cloud platforms [8]. Organizations can enhance the performance security, reliability, and cost - efficiency of their cloud applications and infrastructure by automating these processes. Integrating IaC into the multi - cloud DevOps strategy provides a centralized code repository, promoting teamwork, effective collaboration, and an enhanced developer experience.

4.2. Integrate DevOps into existing multi - cloud workflows seamlessly

Enterprises leverage cloud resources across IaaS and PaaS levels to achieve cloud - native agility. Managing different hypervisor solutions, container orchestration, and hybridized workflows across different cloud platforms can be difficult. DevOps is key in managing and creating machine images, orchestrating containers at scale, and updating platforms. Organizations must stitch DevOps into existing multi - cloud workflows to address these challenges by ensuring unified DevOps practices across IaaS and PaaS [9]. This may involve incorporating multi - cloud DevOps tools like Protego and Terraform into the engineering stack to manage heterogeneous server - less clouds. By implementing end - to - end DevOps workflows, enterprises can improve reliability and streamline application deployment across different cloud environments.

4.3. Uphold key DevOps principles and adopt cloud agnosticism

As organizations evolve from on - premise to multi - cloud environments, it is important to anticipate the progression and adopt a cloud - agnostic approach from the outset. Transitioning from a single - cloud provider to multi - cloud setups often includes challenges related to vendor - specific tools and tight coupling between applications and vendor products. Embracing cloud - agnostic deployment and development tools from the start fosters greater visibility and allows seamless operations and resource management across multi - cloud environments. The core DevOps principles, such as CI/CD automation, collaboration, and continuous improvement, align with the concept of cloud agnosticism [10]. By adhering to these principles, organizations ensure agility and customer - based application delivery and mitigate the risk of technical debt accumulation. This approach allows engineering teams to maintain flexibility and visibility as they navigate the challenges of multi - cloud DevOps environments.

4.4. Embrace containers

One key step of transitioning to a multi - cloud environment incorporates a commitment to containers, even for organizations already utilizing them for software development. This commitment requires guiding developers through the adaptation to containerized environments; therefore, comprehensive training in container development best practices is key to supporting developers in this process. This includes imparting knowledge on optimizing performance and adhering to established standards. In addition, creating a detailed container playbook and related documentation is also important. This playbook outlines the organization's methodologies for creating and testing containers, emphasizing the need to scan them for potential security vulnerabilities.

Consequently, organizations should establish a secure container repository accessible exclusively to authorized developers, quality assurance teams, and systems administrators. This repository works as a protected space for housing containers, thus ensuring that only authenticated individuals can interact with and deploy them, thus enhancing overall security measures [11]. By committing to containers and providing structured guidance, organizations can fortify their multi - cloud strategy by leveraging containers as a solid foundation for secure and efficient application deployment.

4.5. Enhanced observability and monitoring

Effectively navigating the multi - cloud DevOps landscape requires a strategic focus on monitoring, observability, and logging across different cloud environments. IT teams must cultivate a real - time understanding of cloud spaces and toolchains, a feat achievable by using monitoring, logging, and observability tools that efficiently gather and centralize data from multiple clouds. Upon implementing strong monitoring practices, the next step is to make this data readily available to authorized technical and business stakeholders; centralized dashboards become the gateway to quick access by offering helpful insights into application performance and availability moving to the multi - cloud space. Managing environments hosting infrastructure from different cloud service providers depicts the significance of full - stack observability. This technique ensures that technology, business stakeholders [12], and crucial security teams gain access to detailed views and comprehensive reporting across multi - cloud environments. Essentially, prioritizing monitoring, observability, and logging is key in strengthening multi - cloud DevOps, thus providing stakeholders with the necessary insights for informed decision - making and efficient management.

4.6. Optimizing DevOps for Multi - cloud

Tailoring DevOps practices and tools to effectively navigate the challenges of multi - cloud environments is key for streamlined software delivery. One best practice involves standardizing a singular software delivery platform for IT teams. At the same time, this may seem contrary to DevOps's innate freedom of choice. It seamlessly aligns with the emergence of comprehensive, centralized DevOps

platforms. Even if an organization opts not to adopt a third-party platform for managing the entire DevOps cycle, the demands of a multi-cloud environment necessitate the establishment of strong CI/CD pipelines [13]. These pipelines are the backbone for automating key aspects of the application lifecycle, including building, testing, and deployment. By aligning DevOps tooling with the complexities of multi-cloud environments, organizations can enhance efficiency, maintain consistency, and strengthen the overall effectiveness of their delivery processes.

5. The Multi-cloud DevOps implementation roadmap

Organizations must involve strategic consideration and adoption of key principles to implement multi-cloud DevOps effectively. Organizations should start by researching and adopting a strong cloud service brokerage platform to streamline cloud services' selection, procurement, and management. This step is foundational in consolidating diverse cloud tools under one place, thus ensuring seamless integration and tailoring solutions to unique business needs. Next, commit to IAC, containers, and establishing unified DevOps workflows. This devotion allows consistent deployment across cloud platforms, enhancing reliability, security, and performance. Embracing a cloud-agnostic DevOps stack and leveraging cloud arbitrage to optimize workloads across different cloud service providers based on country and region, thus aiming for higher availability, lower latency, improved performance, and budget alignment. To strengthen multi-cloud DevOps strategy, ensure meticulous documentation of multi-cloud DevOps workflow procedures, processes, and policies [14]. This documentation is valuable for training teams and promoting better engineering understanding and efficiency. Implement multi-cloud observability, monitoring, and logging tools incorporating real-time alert systems to enhance visibility across your multi-cloud environment. This technique ensures prompt response to issues, thus contributing to a more efficient and resilient multi-cloud DevOps implementation.

6. Revolutionizing deployment through automated cross-platform processes

The time for labor-intensive server setups and time-consuming configurations is something of the past, thanks to the advent of IaC. This technique has created a sense of order by treating infrastructure as software. Therefore, by encapsulating infrastructure in code, organizations unlock the benefits of version control, repeatability, and consistency across different platforms. Modifications to infrastructure become a straightforward task, relevant to adjusting a few lines of code. This ensures uniformity in deployment and minimizes the likelihood of human errors.

The configuration and orchestration management tools further elevate the efficiency of deployment processes, mainly in complex multi-cloud setups [15]. These tools can take the reins of the whole deployment lifecycle, automating tasks like scaling and managing applications. This, in turn, liberates developers from the difficulties of individual cloud

platforms, thus allowing them to channel their focus on coding. With centralized control, managing and updating multiple environments simultaneously becomes easier.

Recognizing the diversity relevant to the multi-cloud landscape, a one-size-fits-all only works here. Instead, embracing tailored deployment pipelines for each cloud platform becomes important. These pipelines are key for automation, orchestrating the process from code commit to production deployment (CI/CD), which empowers the team to confidently and swiftly push updates. This is fortified by automated testing and monitoring mechanisms that act as sentinels, thus safeguarding the deployment process and ensuring the integrity of a multi-cloud environment. Technically, integrating automated cross-platform deployment practices is key for efficient and error-free multi-cloud DevOps implementations.

7. Securing and ensuring compliance in multi-cloud DevOps

Integrating multi-cloud DevOps needs a security-conscious approach that acknowledges the distinct vulnerabilities and strengthens relevant to the cloud environment. A comprehensive risk assessment is key, thus underlining the importance of adopting a strong security framework to strengthen the deployment across different platforms. Measures like encrypted channels, strong authentication mechanisms, and regular audits are key to enhancing the security posture to enhance the security posture [16]. The centralization of Identity and Access Management (IAM) is a significant aspect of ensuring security.

This technique provides centralized control over access privileges, simplifies provisioning, and mitigates unauthorized access by implementing strong passwords and multi-factor authentication. The IAM strategy streamlines the management of identities, thus promoting an efficient and secure multi-cloud environment. Regarding stringent regulations, mainly CCPA and GDPR, data protection is a key concern in the multi-cloud space; adhering to these regulations requires a clear understanding of the collected data and implementing measures such as encryption, retention policies, and anonymization. The emphasis on data protection ensures compliance and reinforces the security structure of multi-cloud DevOps, thus aligning the deployment with regulatory standards and strengthening the system's overall resilience systems.

8. Disaster recovery and business continuity in the multi-cloud scope

Incorporating multiple cloud providers strategically amplifies fortification and resilience by offering a smart edge in disaster recovery and business continuity. The distribution of data and applications across different clouds are key proactive measures, thus shielding against the risk of a total system failure if one provider encounters issues; the significance is that it aligns unique cloud capabilities with specific business needs, thereby optimizing results and

cultivating a strong foundation for business resilience in case of unforeseen challenges.

Cross - cloud replication is a critical element of disaster recovery, which intelligently disperses data and applications across different platforms. This approach ensures swift adaptation [17], thus allowing for seamless switching to an alternative cloud provider in case of a failure, thereby minimizing data loss and downtime. The strategy of mitigating reliance on a single provider becomes key, thus contributing to the uninterrupted flow of business operations during emergencies. The effectiveness of disaster recovery and business continuity depends on rigorous testing. Regular evaluations of recovery procedures through simulated scenes uncover possible weaknesses, thus allowing for continuous refinement of plans. Adopting technological evolution and staying at the level of emerging trends ensures that recovery strategies remain dynamic by keeping organizations well - prepared and resilient in the ever - changing multi - cloud space.

9. Cost optimization and governance

The success of multi - cloud deployment is based on prudent cost management, insisting on the need for a strategic technique to achieve optimal financial efficiency. To thrive in this journey, begin by meticulously analyzing available cloud services and identifying providers that provide top value for certain tasks. Crafting the correct mix of cloud partners ensures a solid balance between cost optimization, performance, and reliability, thus setting the pace for multi - cloud deployment. Financial clarity is key in this dynamic industry, thus implementing strong cost allocation strategies and instilling budget controls that resonate within the multi - cloud space.

Assigning project - specific budgets and real - time spending monitoring empowers organizations to quickly identify cost - saving opportunities using dedicated cloud tools [18]. Governance is key in efficient multi - cloud management. Therefore, deploying vital governance policies spans resource provisioning to access controls, thus laying down enforceable and clear guidelines that promote consistency across different platforms. The ongoing review and adaptation of these policies become key to aligning with ever - changing business needs and evolving industry standards, thus ensuring a resilient governance system in multi - cloud challenges.

10. Challenges in multi - cloud deployment

10.1. Vendor lock - in mitigation

Vendor lock - ins happen when an organization becomes overly dependent on a specific cloud provider's proprietary services, thus making it difficult to transition to alternative providers. The challenge comes when devising strategies that provide flexibility in switching cloud providers, thus reducing reliance on a single vendor. The effect of vendor lock - ins is varied and can hugely affect the organization's strategic and operational flexibility. Being locked into a single vendor limits the ability to leverage other cloud providers' unique and potentially superior features [19].

Every cloud provider has its strengths, and organizations looking to benefit from various services may find themselves restricted by a singular vendor choice.

In addition, vendor lock - in can hinder cost optimization initiatives. Different cloud providers have distinct pricing models, and organizations may miss out on cost - efficient options or fail to capitalize on competitive pricing strategies if they are bound to a single provider. This limitation affects an organization's ability to effectively adapt to changing budgetary constraints and optimize its cloud spending. Mitigating vendor lock - in incorporates adopting strategies like adhering to open standards, using interoperable services, and implementing containerization and abstraction layers. By doing this, organizations can maintain portability and flexibility, ensuring that workloads and applications can be migrated across different cloud providers without significant disruptions. This technique allows for a more agile, cost - effective, and adaptable multi - cloud environment.

10.2. Resource optimization

It is challenging to manage and allocate resources efficiently across different cloud environments. The main goal is to balance performance and cost - effectiveness by considering each cloud provider's unique offerings and pricing models. The effect of suboptimal resource optimization is key in both operational and financial aspects. Organizations may incur increased costs if resources fail to be allocated properly [20]. Cloud providers have different pricing structures, and failing to align resource usage with cost - effective options can result in unnecessary expenditures. This issue can increase with fluctuating workloads where resource allocation is adapted in real - time.

In addition, suboptimal resource optimization can hugely affect performance; inadequate allocation of resources may cause underutilization or overutilization, both of which can affect the efficiency and responsiveness of services and applications like under - provisioning resources may cause slow performance, while overprovisioning may cause unnecessary expense without proportional performance gains. To deal with this challenge, it is important to implement strong monitoring and management practices. Organizations must be required to continuously assess resource usage, performance metrics, and cost implications across different cloud providers.

10.3. Interoperability and integration

The seamless connection and interaction between different cloud services from various providers poses a technical challenge and considers data flow and the ability of different services to work cohesively. The effect of inadequate integration and interoperability varies and can affect organizational operations. One of the key consequences is the possible formation of data silos. When different cloud services operate in isolation without integration, data may become compartmentalized, thus leading to isolated information. This fragmentation hinders the organization's ability to derive meaningful insights from a bigger view. Communication gaps between services are another effect of poor integration. In a multi - cloud environment, services

must communicate seamlessly to ensure smooth operations and data flow [21]. Inadequate integration may lead to disruptions, delays, or errors in data exchange, thus compromising the overall reliability and efficiency of the system.

Managing data across different cloud services needs a well-orchestrated system that ensures data accuracy, consistency, and security. Without effective integration, the complexity of managing these data flows increases, thus leading to errors, security vulnerabilities, and inconsistencies. Organizations must adopt standardized interfaces, protocols, and communication systems to mitigate these challenges [22]. Organizations should prioritize solutions that allow seamless interaction between different cloud services, thus promoting an interconnected and unified ecosystem. Using middleware, API gateways, and integration platforms helps create a cohesive architecture supporting smooth communication and data flow.

11. Conclusion

Navigating the cloud environment scope can pose challenges for organizations with different concerns. Mitigating vendor lock-in, optimizing resources, and establishing effective disaster recovery and business continuity are important, which can be addressed through a comprehensive and adaptive multi-cloud strategy. The decision to adopt a multi-cloud approach should be viewed through a view that balances short-term costs with long-term benefits. While deploying applications across different clouds may include increased immediate expenses, the long-term value of enhanced disaster recovery, reliability, and competitiveness outweighs these considerations.

Multi-cloud DevOps is the solution for organizations to bring about different challenges, fostering scalability, agility, and competitiveness in a tech-based space, success in the multi-cloud needs proper planning, relentless growth and commitment to understanding the complexities, provider selection, automation, and security through a strong strategy, organizations can thrive in multi-cloud difficulties and fuel innovation, thus creating perfect customer experiences.

The key to utilizing the full power of multi-cloud is in careful planning, implementation, and continuous monitoring and review processes [23]. Organizations must adhere to the strategies outlined in this paper to optimize costs, address challenges associated with complexity, security, and compliance, and promote innovation. Building a successful multi-cloud DevOps allows organizations to overcome difficulties and embrace the potential of multi-cloud environments, driving innovation, growth, and resilience when approached strategically.

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