

# Optimal Responsibility in Causing of Delay for Construction Projects in Iraq by Using ANP Technique

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**Abstract:** *The construction projects suffer from the problem of delay in completion due to many factors that lead to slow implementation of time and quality required, in addition to the multiplicity parties involved and their effect in this delay, regardless to the type and nature of the construction project. The problem of delay is very large in Iraq because there are many different circumstances which have had negative effects on the economic situation of the country and on the deterioration of the services level required in time. The research sought to investigate the role of the parties involved in the implementation of the project to determine their responsibility in delaying the completion of the construction projects in Iraq and to know the roles and proportion of their responsibilities depending on the type and nature of the work provided by them in the implementation of the project through setting their priorities by using network analysis technique. The final results show that the contractor, consultant and owner play an important role in the delay of the project with priority (38.52%), (36.41%) and (16.36%) respectively. there are additional factors share with them in causing delay with priority equal to (8.71%).*

**Keywords:** Delay, Construction, Contractor, Cause, Consultant, Owner, ANP

## 1. Introduction

In general, Delay is one of many problems have arising during the construction industry, but in Iraq the rate of delay is increasing in implementation of construction project. Due to various factors affecting the completion of projects. it is the main causes of disputes in construction industry.

Delay can be defined as "the slowing down of work without stopping construction entirely and that can lead to time overrun beyond the date that the parties have agreed upon for the delivery of the project. Delays occur in every construction project and varies considerably from project to project. (Adekunle, 2015).

Delay is incidents that impact on a projects progress and postpone project activities, may include weather delays, unavailability of resources, design delays...etc. in general, project delays occur as a result of project activities that have external and internal cause and real effect on project (Vidalis, 2002).

Construction industry involves the impact of many participants in all construction projects. Therefore, any event that impacts on the construction industry have the potential to affect the whole economy. The construction process is subjecting to many variables factors from many sources, including: available of resources, the party's performance, conditions of environmental, and the contractual relation of the parties' involvement. The completion of construction projects on the agreed time indicates the efficiency of the major parties involved in the implementation of the construction work.

## 2. Research Objectives

Following are the main objectives of the study:

- Identify the causes of delay in construction projects in Iraq.
- Identify the responsibilities for major parties in construction projects according to the implementation works
- Rank the responsibilities for major parties in construction projects which are causing the delay of project
- Find the appropriate solution for the final results

## 3. Literature Review

Globally, over the last decade, many searchers studied the causes and effects of time delays in construction projects especially in building section. Most of them approved that effect of delay for the owner causes many problems like, losing revenue of the construction project, inflation, increase of workers' remuneration, and price of materials and raw materials for completion of the project etc. While for contractors, the delays refer to top prices, high work length, high labor costs, materials and redoubled instrumentation refers to prices (Multashi 2016). But another studies focused on the real reasons that cause delay according to the nature of work provided by different parties' involvement in the project delivery including internal and external factors like (project, design, owner, contractor, consultant, work force, material...etc.)

The reality of this research is investigating the fact of causes of delay in construction projects in Iraq, so the research focused on local studies and literatures during the last ten years. This determined the reality for the reasons and causes of delays for many projects in Iraq.

The most important previous local studies and literature are:

- 1) Mahmmmed extracted the effective factors on the project schedule when preparing the project schedule, and in all the stages of the project, and concluded that present a serious and comprehensive approach to all the activities

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and tasks surrounding the project and their effect on the time schedule, in order to avoid any claims resulting from changes that occur in the project time schedule. through which the project is successfully performed, and claims due to schedule change are avoided,(Mahmmed,2012 ).

- 2) Hussein concluded that the most important reasons for delays of projects in Iraq ,are: Delay the necessary laboratory tests for the materials , Assignment of less tender work ,inefficient financial contractor Sharp rise in prices of construction materials and Failure of contractor in estimate the length of time(Hussein,2013).
- 3) Jahanger defined the 58 causes factors ,categorized into 10 groups and ranked. the main results showed that all parties agreed together that the designer was the most influential causes group .so the contractor group considered as the second most important in causing delay followed by owner as a reason in delay causes.(Jahanger ,2013)
- 4) Enas investigated the causes of construction schedule delays beside the methods of schedule delay analyses by selecting the Time Impact Analysis (TIA) ,which can display the progress of construction works step by step with the help of PRIMAVERA software. and she observed from the delay analysis that, the total of 58 parameters were identified and analyzed.(Enas,2013)
- 5) Multashi analyzed the influence and success factors in construction taking Alkut Olympic Sports Stadium as a case study. The researcher defined the weakness in the integration of the design stage of the project, which were impacted on the technical integration and specification of architectural. He mentioned to some of main activities in order to decrease the cost of the projects.(Multashi, 2016)
- 6) Bekr pointed up the most important delay factors affecting the time overrun in Iraq projects are: changing the regulations and bureaucracy in Iraq, facts for security measures,, number of official and non-official holidays, low performance of lowest bidder contractors in the tender, changing the design by owner, changing the design by consultant, payments progress delay by the owner, problems with local community, poor experience construction and economic conditions for the owner (Bekr ,2015).
- 7) Hazhar approved there are commonalities in the delays causes of project, he mentioned that the global construction sector including the fragmented nature of project delivery, changes to the scope of works with errors during the construction stage. He defined measures to reduce delays in project including risk and value management, collaborative working and effective management(Hazhar,2015).
- 8) Al-Agele concluded the most important reasons leading to the cost deviation in the construction project of Iraq some of them are: Inability to meet project requirements, planning is Inadequate, estimation of the cost is Inaccurate, cash flows delayed by owners, executive manager of project is Inefficient, poor control to the time of the project or predict the date of its , the population in the project area is a negative impact, the decision and the overlap of powers are multiple sources, and lack performance of the contractor.(Al-Agele.2016).
- 9) Rasheed concluded the most of the construction projects in Iraq having a delay in the executive projects but its

ratio vary from project to another and suggested using the modern method and principles in projects management to reduce and control the delay in projects.(Rasheed, 2017)

#### 4. Research Methodology

Most of local existing literatures for previous projects in Iraq identified major parties affect the delay of project delivery with various causes. our study depended on this causes delay and identified a new causes from visiting meeting .the research identified The 126 causes of delay , categorized in four major parties namely owner, contractor, consultant and additional parties including (labour, manager, tool, external). A Field survey adopted to collect data from construction projects in Baghdad .the form of questionnaire organized in an importance scale according to their respondents were asked to indicate their opinions.

#### 5. Questionnaires Structure

There are two types of questionnaires in our study depending on the main objective of the statistical analysis.

**Questionnaire I:** Consist from the list of 126 factors that influencing delay in construction project. this form of this questionnaire categorized in four components according to impact of parties in the delay of project. Using five scale importance index (likert scale) from Extremely=5, Great=4, Medium=3, Little =2 and Very little=1.

The questionnaire sample is (82) response including the owners, contractors , consultants ,engineers and managers who are associated with the project activities with sufficient experience and distributed in different projects from different companies

The analysis of this questionnaire data was done by using the Relative Importance Index method, because it best fits the purpose of our study. RII aids in finding the contribution a particular variable makes to the prediction of a criterion variable both by itself and in combination with other predictor variables. The formula below was used to calculate (RII) the Relative Importance Index (altaie,2015):

$$RII \% = (\sum W / AN) \% \dots\dots\dots(1)$$

Where:

W= weighting given to each statement by the respondents, ranges from 1 to 5;

A= Higher response integer (5);

N= total number of respondents.

**Questionnaire II:** The form Consist from 40 causes factors distributed over four components ,which are the most higher importance according to RII from questionnaire (I) .the main target is assessment the priorities for the components and causes specified to selecting the optimal responsibility in causing delay for construction projects according to the conditions and requirement of Iraq .Selected sample respondents are asked to assess the importance of four components and (40) elements to get the optimal according to a scale ranging from 9 to 1.Thomas Saaty developed this scale as shown in Table (1) to strength

the judgments(Saaty , 2008).

**Table 1:** Saaty’s fundamental scale

Intensity of importance	Definition
1	Equal importance
3	Moderate importance
5	Strong importance
7	Very strong importance
9	Extreme importance
2,4,6,8	Intermediate values

## 6. The Process of ANP

ANP was defined by Saaty as a general theory of relative measurement used to derive composite priority ratio from individual ratio scale reflecting relative measurement of interconnected elements within control criteria (Saaty, 2001). Three related basic principles of ANP, which are,

- 1) Decomposition: it is mean the structure of complex problem into a hierarchy or network consist from of clusters and sub clusters in the framework of ANP process.
- 2) Comparative judgments: it is the pairwise comparisons from responses to derive local priorities for all elements in the cluster with respect to their parent. Basing on the ratio measurement that measures proportion and judgments of each pair of elements in the network in order to derive ratio scale of measures.
- 3) Synthesis: it is using to multiply the local priorities of the elements in a cluster by the global’ priority of the parent element. Construction of Synthesis involves of:
  - a) Un weighted supermatrix;
  - b) Weighted supermatrix; and
  - c) Limited supermatrix

## 7. The process of ANP

ANP comprises in four major steps(PiFang,2011):

Step1: Model construction and problem structuring

The problem should be clearly stated and decomposed into a rational system basing on decision maker opinion via brainstorming or other appropriate methods. The steps needed for the construction of the network are:

- a) Elements determination;
- b) Clusters determination;
- c) Influence network determination.

Influences of elements are considered from top to bottom and it can also consider among other elements in the same cluster or other clusters in the model with respect to several properties for each of them.

Step2: Pair-wise comparisons matrices and priority vectors. Pair-wise comparisons consist from:

- a) Comparisons of Clusters: it is mean clusters that influence a given cluster with respect to a control criterion.
- b) Comparisons of Elements: it is mean paired comparisons on the elements within the clusters. All elements are compared to their influence on an element in their own cluster or in another cluster. The influence of each element can be represented by an eigenvector.

Pair-wise comparison in ANP is made as framework of a matrix, and a local priority vector can be obtained for estimating the relative importance associated with the elements (or components) being compared by solving the following formulae(Nurgül,2014):

$$A \cdot w = \lambda \max \cdot w \quad \dots\dots\dots (2)$$

Where:

A= denotes the matrix of pair-wise comparison,

W= represents the eigenvector, and

$\lambda \max$  = is the largest eigenvalue of A.

If A denotes a consistency matrix, then eigenvector X can be determined using

$$(A - \lambda \max) X = 0 \quad \dots\dots\dots(3)$$

The consistency index(CI) verifies the consistency of the comparison matrix proposed By Saaty defined as follows(saaty,1980):

$$CI = (\lambda \max - n) / (n - 1) \quad \dots\dots\dots(4)$$

Where:

CI = denotes consistency index

RI = denotes the average consistency index

Step 3: Supermatrix formation

A supermatrix is actually a partitioned matrix, where each matrix segment represents relationship between two nodes (components) in a system (Meade and Sarkis,1999).The obtain global priorities in a system involving interdependent influences, the local priority vectors are entered into the appropriate columns of a matrix, known as a supermatrix. The reason to multiply the weighted supermatrix is to capture the indirect influence of an element by any other element.

Step 4: the priority weights

The priority weights can be found in the column of the clusters in the normalized supermatrix. On the other hand, calculations must be performed to obtaining the overall priorities of the alternatives.

Decision makers or experts who make judgments must be checked by consistency tests, which are conducted based on consistency ratios (CR) of the comparison matrixes (Saaty, 2001).The consistency ratio (CR) is defined as:

$$CR = CI / RI \quad \dots\dots\dots (5)$$

Where:

CI = consistency index

RI = the average consistency index for numerous random entries of same- order reciprocal matrices.

If  $CR > 0.1$ , then the estimate is unaccepted so a new comparison matrix is solicited until  $CR \leq 0.1$ .

## 8. ANP research model

To alleviate the statistical analysis ,the following criteria were implemented through the software superdecision to apply the analytical network process(ANP) .The proposed

model study involves five steps; these steps are detailed as follows:

**Step 1:** construct the net work

- Identify the interdependence relations among criteria
  - Establish a hierarchical structure and the ANP network
- The main model of the study consists from four clusters according to the practical study. All clusters have five criteria define the interactions between them as shown in fig.(1).

**Step 2:** The Experts Survey

- Establish the pairwise comparison matrices judgment.
- Comparing the relative importance between paired clusters and elements is required to collect the precise information from experts. According to the questionnaire survey, Pairwise comparison a part of which can be seen in Fig.(2) is adopted using subjective judgments made in regarding to the fundamental scale of pair-wise judgments (Saaty 2005).

**Step 3:** Apply ANP technique using superdecision software.

Test the pairwise comparisons' consistency and obtain the weights. Authors computed geometric means of all paired comparison judgments for each question in order to reveal the aggregated group judgments as given by:

$$\left( \prod_{i=1}^n a_i \right)^{1/n} = \sqrt[n]{a_1 a_2 a_3 \dots a_n} \dots \dots (6)$$

And then, utilizing the assess/compare module of the SuperDecisions software, the authors arranged these group judgments in pairwise comparison matrices.

**Step 4:** Compare the results obtained

Obtain an understanding about the components and the criteria weights. Automatically the SuperDecisions software calculated the eigenvector of priorities and the C.R for all pairwise comparison matrices. All the consistency ratio was less than 0.1, that are acceptable.

**Step 5:** Formulate the conclusions

Describe the contribution of the ANP model to the accreditation process. The four clusters are combined into a single overall ranking by rating the best higher component, and obtain the priorities for all elements in the model

**9. RII results**

After conducting the first field survey on the (82) research sample, associated with the project activities with sufficient experience and distributed in different projects from different companies, asked them about their roles in causing of delay according to their duties and works classified it in four groups as mentioned above. The researcher used RII to find the best fits to the answers and to predicate a criterion variable with itself or combination with other predictor factors.

Tables from (2) to (5) showed the RII relative important index for 125 factors distributed in four groups with different importance. The aim of this process is to select the most five important for each group and use them in superdecision software to get the optimal responsibilities by using ANP technique.

Tables from (6) to (9) explained the high five important factors used in superdecision software

**10. ANP (Priorities and Synthesized) Results**

After completion of all pair wise comparison matrices then the unweighted supermatrix is built, as shown in table(10).

The weighted supermatrix, table (11), raised to limiting powers until the weights converge and remain stable so the limit supermatrix can be achieved. Until all columns of the last matrix are the same.

An interpretation of the priorities in the first right column in Fig(2), show previously the contractor was responsible on causing delay about (38.52%) , Consultant responsibility is (36.4%) , Owner responsibility is (16.36%) and Additional has the lost responsibility about(8.71%). the weights are more close to the real world situation. The significant differences can also be found in our problem study.

Table(12) showed the corresponding and analyzing the priorities for all factors with respect to that components and nodes obtained and used to weight the matrix.

**11. Results Discussion**

The weight of pairwise comparison matrices used to obtain the corresponding the priorities of the clusters .The abstracted results are illustrated according to higher priority; they are obtained from running super decision pair wise model.

**11.1 Contractor Responsibilities**

This component is the highest (38.52%). In fact the contract component plays a crucial role for causing delay in projects. it means that the contracts consideration must be at the top of attention. Poor experience on the part of the contractor staff in managerial and supervisory personnel (12.95%). another factors Have a major effect in causing delay like Lack communication and miss understanding with the parties involved in the project(7.6%), Lack experience in supervision and site management by the contractor(6.5%), Equipment availability and tool shortage on site (6.27%) and Lack controlling to select the subcontractors by the contractor is about (5.1%).

**11.2 Consultant Responsibilities**

Second part is consultant, that impact on the delay of the project by priority equal to (36.41%). The factors priorities that related to consultant responsibility are: Delay in approval of drawings (10.6%), Bad past reputation and history (corruption) of the consultant(7.89%), Errors in design due to unfamiliarity with local specification and conditions of environment (6.5%), Consultant site staff is absence in construction site(6.03%) and Deficiency in drawings details(5.37%)

**11.3 Owner Responsibilities**

The owner plays a different role in the delay of the project. The results indicate that the owner has a responsibility equal to (16.36%). The factors priorities that related to owner responsibility are: Low performance according to the lowest



bidder contractors in the tender system (5.99%), Poor planning of the project(2.96%) , lack qualification of supervision owner's engineers(2.79%), Contract duration is very short for the project of construction(2.56%) and Changing Design by the owner (2.05%).

#### 11.4 Additional Responsibilities

The general framework of the project environment can affect the delay of the project, its priority equal to (8.61%). The factors priorities that related to Additional parties responsibility are: The provision of information is poor to parties involved in project(2.92%), Public agencies in roads, utilities and public services needing external work (1.64%), Official and non-official holidays (1.47%), Poor Government relations in Building regulations (1.38%)and Conflict between contractor, consultant and owner(1.28%).

## 12. Conclusion

The final results showed the consultant also has the same responsibility not less than the role of the contractor. It also showed clearly the role of the owner and external factors but not as much as the responsibilities of the two parties. This study ranking the main causes of delay in construction of Iraq by using ANP technic .So the high 11 causes with higher priorities are: Lack of experience on the part of the contractor staff as managerial and supervisory personnel(12.94%), Delay in approval of drawings(10.60%), Bad past reputation and history (corruption) of the consultant(7.892%), Poor communication and miss understanding with the parties involved in the project (7.63%), Poor site management and supervision by the contractor and Equipment availability(6.524%) , Design errors made due to unfamiliarity with local conditions and environment (6.50%), Equipment availability and tool shortage on site (6.27%), Absence of consultant's site staff (6.00%), Low performance of the lowest bidder contractors in the Iraqi government tendering system (5.99%) ,Deficiency in drawings details(5.37%) and Poor controlling of subcontractors by contractor (relationships, payments (5.14%).the last 9 causes ranking from(2.96%) to(1.29%).

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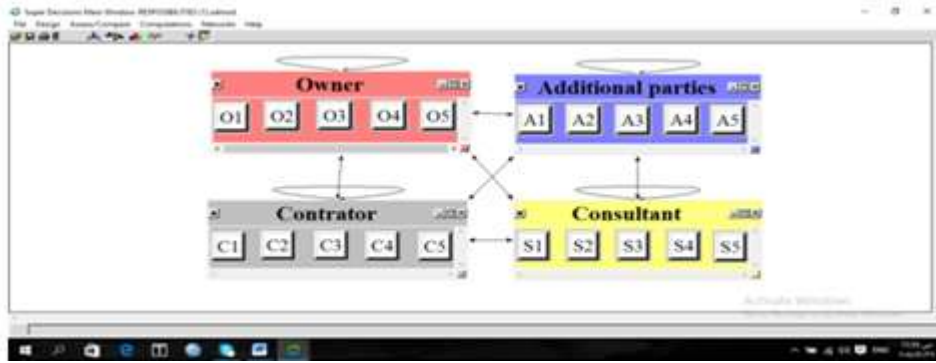


Figure 1: Snapshot of ANP model (main window)

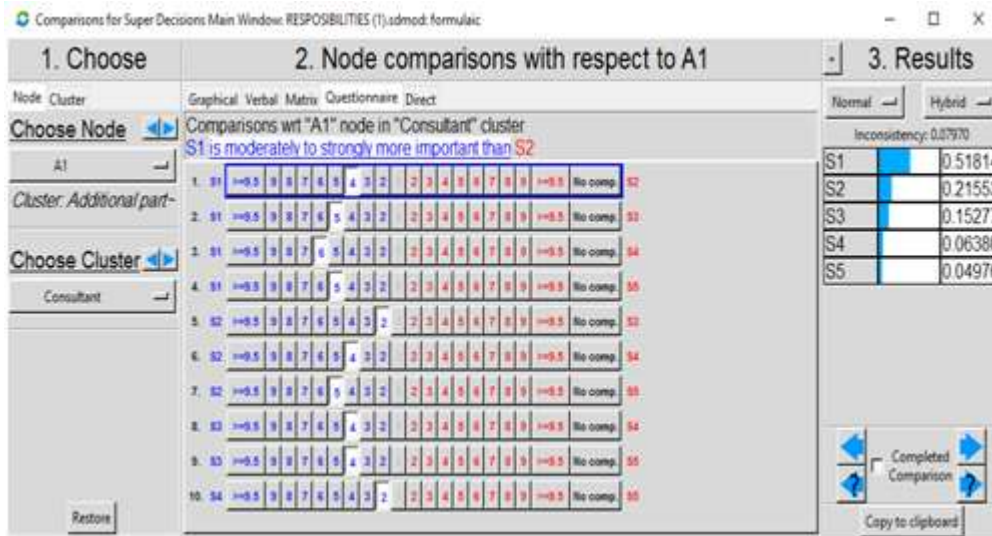


Figure 2: Pairwise comparison questionnaire

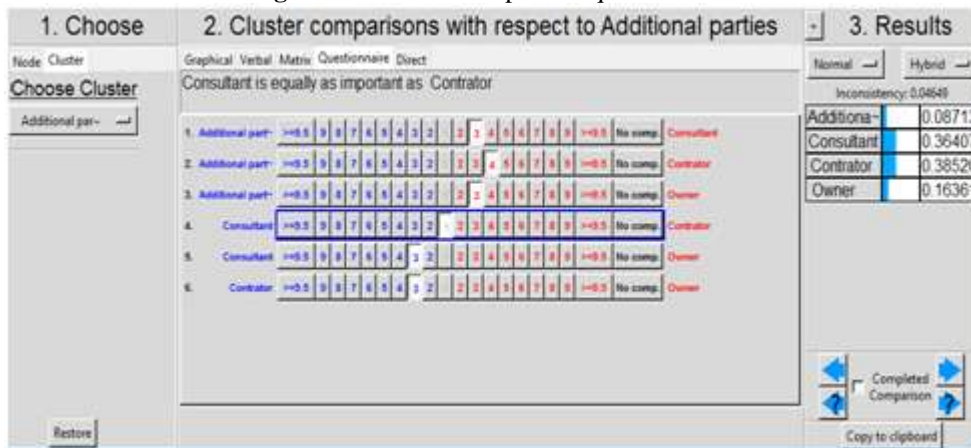


Figure 3: Resulting priorities for top level of the model

Table 2: RII results - causes delay by the owner

	Hypothesized factors	5	4	3	2	1	RII%
1	low performance of lowest bidder contractors in the tender	39	32	7	4	0	85.85
2	changing Design by the owner	32	37	6	5	2	82.44
3	Delay of payments by the owner	29	32	8	6	7	77.07
4	poor experience of owner in construction	18	21	20	14	9	66.10
5	lack qualification of supervision owner's engineers	32	34	9	7	0	82.20
6	the owner is uncooperative with the contractor or consultant	24	44	8	5	1	80.73
7	poor coordination with contractors or consultant	32	28	15	6	1	80.49
8	many modifications or change in Contract (replacement or addition a new activity or change in specifications)	34	29	12	7	0	81.95
9	change the contract by the owner	21	42	17	2	0	80.00
10	approval Delay of the contractor submits to the owner	14	37	21	8	2	72.93
11	available utilities on site are Insufficient	22	18	34	7	1	72.93

12	Contract duration is very short for the project of construction .	32	36	10	4	0	83.41
13	decision making of the owner is slow process	21	22	16	14	9	67.80
14	Changing variable in the scope of the project	19	24	21	15	3	70.00
15	delivering Delay the site to the contractor	14	31	29	7	1	72.20
16	obtaining the work permits are Difficult	21	28	18	14	1	73.17
17	Lack of unified system for contracts	18	31	24	9	0	74.15
18	there is no priority from owner to complete the project in High quality	22	34	18	8	0	77.07
19	Owner interference management and approval in project is very bad	24	20	27	10	1	73.66
20	owners initial requirements are Unrealistic	19	28	26	7	2	73.41
21	poor planning of the project	21	16	27	18	0	69.76
22	High quality of work by owner for the project	24	21	13	21	3	70.24
23	contract durations imposed by owner is Unrealistic	16	23	18	16	9	65.12
24	Suspension of work by owner	18	27	22	12	3	70.98
25	Poor communication and coordination by owner	23	18	23	14	4	70.24
							74.96

**Table 3: RII results - causes delay by the contractors**

	<b>Hypothesized factors</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>RII%</b>
1	lack controlling to select the subcontractors by the contractor	39	28	10	4	1	84.39
2	Lack of experience on the part of the contractor staff in managerial and supervisory personnel.	37	34	8	4	2	86.59
3	Cash problem during construction faced by the contractor	31	30	16	5	0	81.22
4	change order requests is Slow preparation of by the contractor	32	28	15	5	2	80.24
5	Poor planning and scheduling of the project by the contractor	32	31	12	7	0	81.46
6	Lack experience in supervision and site management by the contractor	34	33	9	5	1	82.93
7	Inappropriate construction methods that are implemented by the contractor	32	29	14	6	1	80.73
8	Material quality problems	32	31	16	3	0	82.44
9	Poor communication and miss understanding with the parties involved in the project	35	33	12	2	0	84.63
10	Delay in site mobilization	24	27	20	8	3	74.88
11	Shortage of construction material	34	22	18	8	0	80.00
12	Equipment availability and tool shortage on site	32	36	10	4	0	83.41
13	Lack of maintenance and allocation problems for the equipment	21	22	16	14	9	67.80
14	Delay in preparation of shop drawings	24	24	21	10	3	73.66
15	Delay of material supply	24	31	19	6	2	76.83
16	Difficulties from the authorities concerned in obtaining work permits	28	24	18	11	1	76.34
17	lack of manpower productivity	24	31	21	5	1	77.56
18	Shortage of qualified engineers	22	34	18	8	0	77.07
19	Work Delay due to subcontractor	24	20	27	10	1	73.66
20	High number of subcontractor	26	28	18	8	2	76.59
21	Poor site management	21	27	18	16	0	72.93
22	Preparation delay in the submissions of the contractor documents	24	21	13	21	3	70.24
23	errors during construction by the contractor	16	23	18	15	10	64.88
24	Termination or breach the contract by the contractor	28	27	22	5	0	79.02
25	test samples delay of the construction material	23	18	23	16	2	70.73
26	Shortage in equipment availability	21	24	18	15	4	70.49
27	Technical mistakes in project site	26	23	18	10	5	73.41
28	contractors use Unethical behaviors to achieve the highest level of profit	20	22	19	16	5	68.78
29	Slow permits by government agencies	23	26	16	10	7	71.71
30	Dependence on a newly-graduated engineer to bear the whole responsibilities in the site	24	29	19	10	0	76.34
31	Often changing sub-contractor company	27	28	16	10	1	77.07
32	Insufficient contractor competition	28	35	14	4	1	80.73
33	Failure in testing material	29	30	17	6	0	80.00
34	Use of unemployment in projects without qualification	26	24	27	2	2	76.34
35	Low productivity of labour	27	24	21	8	2	76.10
36	Major disputes and negotiations of contract	26	26	15	12	3	74.63
37	controversy and bad harmony between technician team of contractor and consultant	19	23	28	8	4	70.98
38	contractor competition is Insufficient	29	26	17	7	3	77.32
39	Poor site conditions (location, ground, etc.)	24	21	23	11	3	72.68
40	number of staff (contractor) is Insufficient	28	21	20	12	1	75.37
41	Spending time to find sub-contractors company appropriate for each activity	28	22	16	12	4	74.15
42	Poor distribution of labour	30	19	22	9	2	76.10
43	Lack of subcontractor's skills	34	20	18	8	2	78.54
44	attitude between parties is Uncompromising	24	23	24	10	1	74.39
45	errors and discrepancies in contract documents	28	26	19	6	3	77.07
46	contractor experience is Inadequate	27	28	22	5	0	78.78
47	overall organizational structure linking all parties to the project is Inappropriate	27	24	21	7	3	75.85
48	Contractor uncommitment to consultant instructions	23	26	18	13	2	73.41
49	Inappropriate type of contract used (traditional, design-and-build, etc.)	27	25	18	8	4	75.37

50	poor protection of complete work	19	23	24	12	4	70.00
							76.32

**Table (4) :RII results - causes delay by the consultant**

	Hypothesized factors	5	4	3	2	1	RII%
1	lack of design information and Delays in design work	24	21	23	13	1	73.17
2	Poor and inadequate qualification for the team of consultant	18	23	26	5	10	68.29
3	Deficiency in drawings details	34	20	18	8	2	78.54
4	inadequate qualification for the supervision engineers of the consultant	21	19	23	12	7	68.54
5	inadequate consultant's site team	24	22	19	17	0	72.93
6	Delay in giving instructions	24	19	28	10	1	73.41
7	Delay in approval of drawings	28	32	14	7	1	79.27
8	Errors in design due to unfamiliarity with local specification and conditions of environment	27	30	17	8	0	78.54
9	lack of coordination or communication by the consultant engineer	26	21	27	6	2	75.37
10	Documents not issued on required time	27	24	21	8	2	76.10
11	Design errors and discrepancies in contract documents	21	26	20	12	3	72.20
12	Previous dispute between contractor and consultant	19	23	28	9	3	71.22
13	Lack of quality assurance or control	21	21	17	15	8	67.80
14	Low quality of materials	24	21	23	11	3	72.68
15	Delay of materials approval by consultant	28	21	20	12	1	75.37
16	Little periodical sessions to address work problems	20	16	28	14	4	68.29
17	giving instructions is very slowly	30	19	22	9	2	76.10
18	Consultant site staff is absence in construction site	34	20	18	8	2	78.54
19	Lack of job security for the consultancy team	20	24	23	14	1	71.71
20	Waiting time for approval of tests and Poor inspection	28	26	19	7	2	77.32
21	Bad past reputation and history (corruption) of the consultant	27	28	22	5	0	78.78
22	Lack of technical and managerial skills of staff	21	24	21	13	3	71.46
23	decision making process from consultant is Centralization	23	26	18	13	2	73.41
24	Delays of payments Consultants responsibilities	27	24	18	10	3	75.12
25	Bad contract management by consultant	24	23	19	12	4	72.44
							73.86

**Table 5: RII results – causes of delay by the additional factors**

	Hypothesized factors	5	4	3	2	1	RII%
1	Poor economic (local or global ) conditions (currency, inflation rate, etc.)	20	22	19	16	5	68.78
2	Problems with neighbors	19	23	28	9	3	71.22
3	Official and non-official holidays	28	26	19	7	2	77.32
4	Changes in laws and regulations	21	23	19	17	2	70.73
5	Weather conditions effect (Hot and cold ) on construction activities	27	24	18	10	3	75.12
6	Different political and factional affiliation of workers	30	19	22	9	2	76.10
7	Ageing of site workers	19	23	28	9	3	71.22
8	construction methods is Inappropriate in Iraq	20	16	28	14	4	68.29
9	lack of Highly bureaucratic organization	21	15	18	24	4	66.10
10	Inconsistency between the project and its environmental due to donor agenda	21	24	21	14	2	71.71
11	Poor site safety	23	26	20	10	3	73.66
12	poor Government relations in Building regulations	34	20	19	7	2	78.78
13	poor Government relations Bureaucracy in government agencies	21	21	17	15	8	67.80
14	absence of Security measures	21	15	18	24	4	66.10
15	changing regulations and bureaucracy by government	19	21	20	20	2	68.54
16	Problems with local community	20	16	28	14	4	68.29
17	Poor communication between all parties in the project	30	19	22	9	2	76.10
18	site conditions and geological factors are unforeseen	24	20	28	6	2	72.68
19	Delays in resolving contractual issues	24	20	23	12	3	72.20
20	Conflict between contractor, consultant and owner	28	26	19	7	2	77.32
21	Public agencies in roads, utilities and public services needing external work	27	28	22	4	1	78.54
22	Low speed of decision making within each project team	21	15	18	24	4	66.10
23	Back of follow up for the project schedule and absence of continuous tracking.	18	23	26	5	10	68.29
24	Poor judgment in estimating time and resources	29	32	8	6	7	77.07
25	Lack of personnel training and management support	18	21	20	14	9	66.10
26	The provision of information is poor to parties involved in project	32	34	9	7	0	82.20
							72.17

**Table 6: Five important factors ranking by the owner**

	Hypothesized factors	RII%
1	O1= Low performance according to the lowest bidder contractors in the tender system	85.85
2	O2= Contract duration is very short for the project of construction.	83.41



3	O3=Changing Design by the owner	82.44
4	O4= lack qualification of supervision owner's engineers	82.20
5	O5=Poor planning of the project	81.95

**Table 7:** Five important factors ranking by the contractors

	Hypothesized factors	RII%
1	C1= Poor experience on the part of the contractor staff in managerial and supervisory personnel.	86.59
2	C2= Lack communication and miss understanding with the parties involved in the project	84.63
3	C3= Lack controlling to select the subcontractors by the contractor	84.39
4	C4= Equipment availability and tool shortage on site	83.41
5	C5= Lack experience in supervision and site management by the contractor	82.93

**Table 8:** Five important factors ranking by the consultants

	Hypothesized factors	RII%
1	S1= Delay in approval of drawings	79.27
2	S2= Bad past reputation and history (corruption) of the consultant	78.78
3	S3= Deficiency in drawings details	78.54
4	S4= Errors in design due to unfamiliarity with local specification and conditions of environment	78.54
5	S5= Consultant site staff is absence in construction site	78.54

**Table 9:** Five important factors ranking by the additional parties

	Hypothesized factors	RII%
1	A1= The provision of information is poor to parties involved in project	82.20
2	A2= Poor Government relations in Building regulations	78.78
3	A3= Public agencies in roads, utilities and public services needing external work.	78.54
4	A4= Official and non-official holidays	77.32
5	A5= Conflict between contractor, consultant and owner	77.32

**Table 12:** ANP ranking of the model element

Component	Factors	Local priorities	Global priorities
Additional parties 0.0871	A1= The provision of information is poor to parties involved in project	0.336	0.029275
	A2= Poor Government relations in Building regulations	0.15906	0.013858
	A3= Public agencies in roads, utilities and public services needing external work.	0.1884	0.016415
	A4= Official and non-official holidays	0.16901	0.014725
	A5= Conflict between contractor, consultant and owner	0.14753	0.012854
Consultant 0.3641	S1= Delay in approval of drawings	0.29116	0.106004
	S2= Bad past reputation and history (corruption) of the consultant	0.21677	0.078919
	S3= Deficiency in drawings details	0.14753	0.053713
	S4= Errors in design due to unfamiliarity with local specification and conditions of environment	0.17867	0.065047
	S5= Consultant site staff is absence in construction site	0.16587	0.060387
Contractor 0.3852	C1= Poor experience on the part of the contractor staff in managerial and supervisory personnel.	0.33614	0.12948
	C2= Lack communication and miss understanding with the parties involved in the project	0.19812	0.076313
	C3= Lack controlling to select the subcontractors by the contractor	0.13355	0.051441
	C4= Equipment availability and tool shortage on site	0.16283	0.062723
	C5= Lack experience in supervision and site management by the contractor	0.16936	0.065238
Owner 0.1636	O1= Low performance according to the lowest bidder contractors in the tender system	0.36653	0.059967
	O2= Contract duration is very short for the project of construction.	0.15651	0.025606
	O3=Changing Design by the owner	0.12533	0.020505
	O4= lack qualification of supervision owner's engineers	0.17061	0.027913
	O5=Poor planning of the project	0.18102	0.029617
			1

**Table 11:** Unweighted supermatrix for the research model

		Additional parties					Consultant					Contractor					Owner				
		A1	A2	A3	A4	A5	S1	S2	S3	S4	S5	C1	C2	C3	C4	C5	O1	O2	O3	O4	O5
Additional parties	A1	0.000	0.507	0.552	0.449	0.453	0.168	0.442	0.419	0.415	0.080	0.431	0.360	0.408	0.223	0.327	0.348	0.312	0.300	0.430	0.455
	1	000	440	284	868	172	239	674	184	112	797	437	218	176	443	459	595	323	754	382	382
	A2	0.445	0.000	0.250	0.271	0.100	0.369	0.128	0.079	0.077	0.072	0.229	0.155	0.122	0.064	0.064	0.085	0.067	0.080	0.072	0.233
	2	623	000	089	616	670	565	282	723	753	908	284	213	936	347	772	641	084	232	603	773
	A3	0.346	0.171	0.000	0.191	0.124	0.266	0.251	0.232	0.214	0.438	0.072	0.093	0.217	0.184	0.169	0.073	0.167	0.169	0.117	0.156
	3	029	401	000	632	129	503	017	267	737	423	775	362	791	741	114	976	835	857	678	261
	A4	0.147	0.090	0.117	0.000	0.322	0.082	0.118	0.142	0.178	0.234	0.141	0.226	0.167	0.325	0.244	0.192	0.113	0.126	0.218	0.074
	5	835	274	629	000	028	045	493	633	256	115	247	662	104	256	812	877	478	443	291	429
	A5	0.060	0.230	0.079	0.086	0.000	0.113	0.059	0.126	0.114	0.173	0.125	0.164	0.083	0.202	0.193	0.298	0.339	0.322	0.161	0.080
	5	513	885	998	885	000	649	534	193	141	756	257	544	993	212	843	910	279	715	046	154

Consultant	S1	0.518	0.073	0.067	0.287	0.261	0.000	0.315	0.554	0.518	0.430	0.064	0.342	0.288	0.385	0.378	0.393	0.412	0.099	0.429	0.183
	S2	0.215	0.277	0.097	0.067	0.063	0.566	0.000	0.221	0.228	0.121	0.363	0.075	0.067	0.308	0.172	0.097	0.110	0.426	0.105	0.062
	S3	0.152	0.149	0.164	0.349	0.114	0.244	0.193	0.000	0.100	0.181	0.149	0.143	0.107	0.106	0.098	0.212	0.093	0.230	0.072	0.070
	S4	0.063	0.105	0.430	0.127	0.153	0.072	0.411	0.126	0.000	0.266	0.240	0.324	0.152	0.062	0.104	0.111	0.218	0.155	0.162	0.233
	S5	0.049	0.393	0.240	0.167	0.407	0.115	0.079	0.097	0.151	0.000	0.182	0.112	0.384	0.137	0.246	0.185	0.164	0.088	0.229	0.450
Contractor	C1	0.346	0.422	0.067	0.364	0.438	0.330	0.412	0.185	0.209	0.415	0.000	0.451	0.578	0.508	0.416	0.401	0.400	0.416	0.405	0.482
	C2	0.231	0.282	0.162	0.167	0.110	0.214	0.182	0.062	0.065	0.184	0.462	0.000	0.242	0.296	0.189	0.075	0.251	0.094	0.063	0.234
	C3	0.256	0.150	0.426	0.085	0.252	0.055	0.081	0.171	0.104	0.117	0.208	0.104	0.000	0.109	0.282	0.094	0.143	0.065	0.157	0.055
	C4	0.109	0.086	0.229	0.088	0.139	0.090	0.204	0.169	0.389	0.073	0.251	0.136	0.102	0.000	0.112	0.254	0.083	0.250	0.225	0.087
	C5	0.055	0.057	0.113	0.293	0.058	0.307	0.119	0.410	0.230	0.209	0.078	0.307	0.076	0.085	0.000	0.174	0.120	0.173	0.146	0.140
Owner	O1	0.477	0.179	0.412	0.415	0.186	0.471	0.398	0.246	0.176	0.436	0.432	0.418	0.440	0.241	0.416	0.000	0.281	0.595	0.522	0.519
	O2	0.230	0.419	0.230	0.096	0.440	0.111	0.165	0.060	0.341	0.110	0.067	0.065	0.114	0.074	0.187	0.546	0.000	0.124	0.078	0.062
	O3	0.155	0.244	0.101	0.204	0.217	0.059	0.120	0.116	0.279	0.101	0.131	0.085	0.063	0.114	0.094	0.252	0.067	0.000	0.106	0.120
	O4	0.096	0.097	0.193	0.166	0.059	0.203	0.081	0.180	0.088	0.208	0.252	0.234	0.209	0.210	0.102	0.128	0.183	0.073	0.000	0.297
	O5	0.040	0.058	0.060	0.117	0.096	0.154	0.233	0.396	0.114	0.143	0.115	0.195	0.172	0.358	0.198	0.073	0.468	0.207	0.291	0.000

Table(12) weighted supermatrix for the research model

	Additional parties					Consultant					Contractor					Owner					
	A1	A2	A3	A4	A5	S1	S2	S3	S4	S5	C1	C2	C3	C4	C5	O1	O2	O3	O4	O5	
Additional parties	A1	0.000	0.044	0.048	0.039	0.039	0.014	0.038	0.036	0.036	0.007	0.037	0.031	0.035	0.019	0.028	0.0303	0.027	0.026	0.037	0.039
	A2	0.038	0.000	0.021	0.023	0.008	0.032	0.011	0.006	0.006	0.006	0.019	0.013	0.010	0.005	0.005	0.0074	0.005	0.006	0.006	0.020
	A3	0.030	0.014	0.000	0.016	0.010	0.023	0.021	0.020	0.018	0.038	0.006	0.008	0.018	0.016	0.014	0.0064	0.014	0.014	0.010	0.013
	A4	0.012	0.007	0.010	0.000	0.028	0.007	0.010	0.012	0.015	0.020	0.012	0.019	0.014	0.028	0.021	0.0168	0.009	0.011	0.019	0.006
	A5	0.005	0.020	0.006	0.007	0.000	0.009	0.005	0.010	0.009	0.015	0.010	0.014	0.007	0.017	0.016	0.0260	0.029	0.028	0.014	0.006
Consultant	S1	0.188	0.026	0.024	0.104	0.095	0.000	0.114	0.201	0.188	0.156	0.023	0.124	0.104	0.140	0.137	0.1432	0.150	0.036	0.156	0.066
	S2	0.078	0.101	0.035	0.024	0.023	0.206	0.000	0.080	0.083	0.044	0.132	0.027	0.024	0.112	0.062	0.0354	0.040	0.155	0.038	0.022
	S3	0.055	0.054	0.059	0.127	0.041	0.089	0.070	0.000	0.036	0.065	0.054	0.052	0.039	0.038	0.035	0.0772	0.034	0.083	0.026	0.025
	S4	0.023	0.038	0.156	0.046	0.055	0.026	0.149	0.046	0.000	0.097	0.087	0.118	0.055	0.022	0.037	0.0404	0.079	0.056	0.059	0.084
	S5	0.018	0.143	0.087	0.061	0.148	0.042	0.028	0.035	0.055	0.000	0.066	0.041	0.140	0.050	0.089	0.0676	0.059	0.032	0.083	0.164
Contractor	C1	0.133	0.162	0.025	0.140	0.169	0.127	0.158	0.071	0.080	0.160	0.000	0.173	0.222	0.196	0.160	0.1546	0.154	0.160	0.156	0.185
	C2	0.089	0.108	0.062	0.064	0.042	0.082	0.070	0.024	0.025	0.070	0.177	0.000	0.093	0.114	0.072	0.0291	0.096	0.036	0.024	0.090
	C3	0.098	0.057	0.164	0.033	0.097	0.021	0.031	0.065	0.040	0.045	0.080	0.040	0.000	0.042	0.108	0.0363	0.055	0.025	0.060	0.021
	C4	0.042	0.033	0.088	0.034	0.053	0.034	0.078	0.065	0.150	0.028	0.096	0.052	0.039	0.000	0.043	0.0979	0.032	0.096	0.087	0.033
	C5	0.021	0.022	0.043	0.112	0.022	0.118	0.046	0.158	0.088	0.080	0.030	0.118	0.029	0.032	0.000	0.0670	0.046	0.066	0.056	0.053
Owner	O1	0.078	0.029	0.067	0.067	0.030	0.077	0.065	0.040	0.028	0.071	0.070	0.068	0.072	0.039	0.068	0.0000	0.045	0.097	0.085	0.084
	O2	0.037	0.068	0.037	0.015	0.072	0.018	0.027	0.009	0.055	0.018	0.011	0.010	0.018	0.012	0.030	0.0893	0.000	0.020	0.012	0.010
	O3	0.025	0.040	0.016	0.033	0.035	0.009	0.019	0.019	0.045	0.016	0.021	0.014	0.010	0.018	0.015	0.0413	0.011	0.000	0.017	0.019

3	371	046	621	468	504	714	728	065	664	549	510	009	365	770	442	08	073	000	485	721
O	0.015	0.016	0.031	0.027	0.009	0.033	0.013	0.029	0.014	0.034	0.041	0.038	0.034	0.034	0.016	0.0209	0.029	0.011	0.000	0.048
4	865	014	708	201	677	222	292	551	448	172	392	347	262	515	793	51	960	952	000	709
O	0.006	0.009	0.009	0.019	0.015	0.025	0.038	0.064	0.018	0.023	0.018	0.032	0.028	0.058	0.032	0.0119	0.076	0.033	0.047	0.000
5	559	513	951	237	734	218	222	804	688	421	888	054	178	644	483	96	578	872	683	000