

exchange information and to use the information that has been exchanged". Interoperability is one of critical issues that facing government which need to getting information from multiple source systems. E-government officials in Iraq should plan standard systems and put record formats that work together and through legacy and modern systems sections.

11) Records Management

good skills for information management can assist officials to classify and deal problems for more efficient government. An information management framework is basic to build meaning of available data. lacking framework, makers of strategies could not gain useful analysis and in quickly sufficient to response for economic and social developments. In Iraq there is no information management like in development countries because of political interference for the selection of managerial positions.

12) Lack education and marketing

Absence of a strong willed to learn new techniques and a lack marketing in what the benefit of E-government for citizens, where, the ratio of persons which have the private computer is around 12% of the population [14], as well as the lack of access on the other cultures considered one of the factors to increase the barriers for implement E-government.

13) Workforce issues

Lack a human resources that be structured and managed with E-government goals, where Lack of qualified IT staffs, as many IT skilled people have migrated Iraq to other countries for better living chances. which about 20% of the Iraqi ministries lack the necessary skilled IT staff and therefore, they still proceed with their daily works in the traditional [8], [15].

4. Conclusion

This paper addresses as well as the concept of e-government, the rankings of countries, especially Iraq, and what are the issues and challenges that have faced or may face implementation and the development of e-government in Iraq. Also found that the number of people who use the Internet in Iraq about 11 million people and this number is the same for those who have accounts on facebook, this indicates that most who use the Internet will certainly browsing their accounts on facebook or use Internet only for facebook. This point must be taken into consideration by those officials on the government exploit it to promote for e-government and urge people to use their applications. As well as, the officials of the e-government program should increase their activities and provide better online services to the Iraqi people to improve the rank of Iraq in globally classification.

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Author Profile



Ali Abdullhussian haasan received the B.S. and M.S. degrees in Communication Engineering from Technical College in 2004 and Information Communication Technology from University Utara Malaysia in 2014, respectively. During 2005-2012, he stayed in Communications Computer Research Laboratory in Electrical and Computer department. He now with College of Education Pure Sciences staff.