Author Profile

Dhea Ayu Pratiwi born on July, 17 1992. Received Bachelor in Business Management of Telecommunication and Informatics (2015) from Telkom University, Indonesia.

Irni Yunita received Bachelor in Industrial Engineering (2004) from Gajah Mada University, and Master of Management in Business Management from Padjajaran University (2008). She is now a permanent lecturer in Telkom University, Indonesia.