Search Engine Based on Mobile User Customization

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Abstract: As the amount of Web information grows rapidly; Search engines must be able to retrieve information according to the user's preference. In this paper, we propose Ontology Based Personalized Mobile Search Engine (OBPMSE) that captures user's interest and preferences in the form of concepts by mining search results and their clickthroughs. OBPMSE profile the user's interest and personalized the search results according to user's profile. OBPMSE classifies these concepts into content concepts and location concepts. In addition, user's locations (positioned by GPS) are used to supplement the location concepts in OBPMSE. The user preferences are organized in an ontology-based, multifacet user profile, used to adapt a personalized ranking function which in turn used for rank adaptation of future search results. We propose to define personalization effectiveness based on the entropies and use it to balance the weights between the content and location facets. In our design, the client collects and stores locally the click through data to protect privacy, whereas heavy tasks such as concept extraction, training, and reranking are performed at the OBPMSE server. OBPMSE provide client-server architecture and distribute the task to each individual component to decrease the complexity.

Keywords: Click through data, concept, location search, mobile search engine, ontology, personalization, user profiling

1. Introduction

Most mobile search queries are short due to the hardware limitations such as tiny keypads and small screen. In mobile search, the interaction between users and mobile devices are constrained by the small form factors of the mobile devices. To reduce the amount of user's interactions with the search interface, an important requirement for mobile search engine is to be able to understand the users' needs, and deliver highly relevant information to the users. Personalized search is one way to resolve the problem. By capturing the users' interests in user profiles. A practical approach to capturing a user's interests for personalization is to analyze the user’s click through data. Personalizing web search involves the process of identifying user interests during interaction with the user, and then using that information to deliver results that are more relevant to the user.

Observing the need for different types of concepts, we present in this paper an ontology based personalized mobile search engine (OBPMSE) which represents different types of concepts in different ontologies. In particular, recognizing the importance of location information in mobile search, we separate concepts into location concepts and content concepts. For example, a user who is planning to visit Japan may issue the query “hotel,” and click on the search results about hotels in Japan. From the clickthroughs of the query “hotel,” OBPMSE can learn the user’s content preference (e.g., “room rate” and “facilities”) and location preferences (“Japan”). Accordingly, OBPMSE, will favour results that into location concepts and content concepts. For example, a user who wishes to visit Tourists places in India may submit query as Tourists places. From that query keyword “Tourists place”, OBPMSE understand user’s content preference (“India”). That all results will show again if user submit “Tourist”. If user is searching for Shopping mall whose location is Delhi. This gives location of all shopping malls nearby Delhi to the user. The introduction of location preferences offers OBPMSE an additional dimension for capturing a user’s interest and an opportunity to enhance search quality for users. Our proposed framework is capable of combining a user’s GPS locations and location preferences into the personalization process. In this paper, we propose a realistic design for OBPMSE by adopting the metasearch approach which replies on one of the commercial search engines, such as Google, Yahoo, or Bing, to perform an actual search. The client is responsible for receiving the user’s requests, submitting the requests to the OBPMSE server, displaying the returned results, and collecting his/her clickthroughs in order to derive his/her personal preferences. The OBPMSE server, on the other hand, is responsible for handling heavy tasks such as forwarding the requests to a commercial search engine, as well as training and reranking of search results before they are returned to the client. The user profiles for specific users are stored on the OBPMSE clients, thus preserving privacy to the users. With the amount of data doubling each year, more data is gathered and data mining is becoming an increasingly important tool to transform this data into information. Long process of research and product development evolved data mining. We also recognize that the same content or location concept may have different degrees of importance to different users and different queries. To formally characterize the diversity of the concepts associated with a query and their relevances to the user’s need, we introduce the notion of content and location entropies to measure the amount of content and location information associated with a query. Similarly, to measure how much the user is interested in the content and/or location information in the results, we propose click content and location entropies. Based on these entropies, we develop a method to estimate the personalization effectiveness for a particular query of a given user, which is then used to strike a balanced combination between the content and location preferences. The results are reranked according to the user’s content and location preferences before returning to the client.
Table 1: Clickthrough for the Query “Hotel”

<table>
<thead>
<tr>
<th>Doc</th>
<th>Search Results</th>
<th>Ci</th>
<th>Li</th>
</tr>
</thead>
<tbody>
<tr>
<td>d1</td>
<td>Hotels.com</td>
<td>room rate</td>
<td>International</td>
</tr>
<tr>
<td>d2</td>
<td>JapanHotel.net</td>
<td>reservation, room rate</td>
<td>Japan</td>
</tr>
<tr>
<td>d3</td>
<td>Hotel Wiki</td>
<td>accommodati on</td>
<td>International</td>
</tr>
<tr>
<td>d4</td>
<td>US Hotel Guides</td>
<td>map, room rate</td>
<td>USA, California</td>
</tr>
<tr>
<td>d5</td>
<td>Booking.com</td>
<td>Online reservation</td>
<td>USA</td>
</tr>
<tr>
<td>d6</td>
<td>JAL Hotels</td>
<td>Meeting room</td>
<td>Japan</td>
</tr>
<tr>
<td>d7</td>
<td>Shinjuku Prince</td>
<td>Facility</td>
<td>Japan, Shinjuku</td>
</tr>
<tr>
<td>d8</td>
<td>Discount Hotels</td>
<td>discount rate</td>
<td>International</td>
</tr>
</tbody>
</table>

2. Related Work

Clickthrough data have been used in determining the users’ preferences on their search results. Table 1, showing an example clickthrough data for the query “hotel,” composes of the search results and the ones that the user clicked on (bolded search results in Table 1). As shown, Ci’s are the content concepts and Li’s are the location concepts extracted from the corresponding results.

[1] showed that incorporating user behaviour data can significantly improve ordering of top results in real web search setting. [1] examine alternatives for incorporating feedback into the ranking process and explore the contributions of user feedback compared to other common web search features. We report results of a large scale evaluation over 3,000 queries and 12 million user interactions with a popular web search engine. It is shown that incorporating implicit feedback can augment other features, improving the accuracy of a competitive web search ranking algorithms by as much as 31% relative to the original performance.

[2] Evaluating user preferences of web search results is crucial for search engine development, deployment, and maintenance. This presents a real world study of modelling the behaviour of web search users to predict web search result preferences. Accurate modelling and interpretation of user behaviour has important applications to ranking, click spam detection, web search personalization, and other tasks. Our key insight to improving robustness of interpreting implicit feedback is to model query-dependent deviations from the expected “noisy” user behaviour. We show that our model of click through interpretation improves prediction accuracy over state-of-the-art click through methods. It generalizes the approach to model user behaviour beyond click through, which results in higher preference prediction accuracy than models based on click through information alone. We report results of a large-scale experimental evaluation that show substantial improvements over published implicit feedback interpretation methods.

[3] Geographic web search engines allow users to constrain and order search results in an intuitive manner by focusing a query on a particular geographic region. Geographic search technology, also called local search, has recently received significant interest from major search engine companies. Academic research in this area has focused primarily on techniques for extracting geographic knowledge from the web. In this paper, the problem of efficient query processing is studied in scalable geographic search engines. Query processing is a major bottleneck in standard web search engines, and the main reason for the thousands of machines used by the major engines. Geographic search engine query processing is different in that it requires a combination of text and spatial data processing techniques. This paper propose several algorithms for efficient query processing in geographic search engines, integrate them into an existing web search query processor, and evaluate them on large sets of real data and query traces.

[4] Geography is becoming increasingly important in web search. Search engines can often return better results to users by analyzing features such as user location or geographic terms in web pages and user queries. This is also of great commercial value as it enables location specific advertising and improved search for local businesses.

As a result, major search companies have invested significant resources into geographic search technologies, also often called local search. This paper studies geographic search queries, i.e., text queries such as "hotel Newyork" that employs geographical terms in an attempt to restrict results to a particular region or location. The main motivation is to identify opportunities for improving geographical search and related technologies, and we perform an analysis of 36 million queries of the recently released AOL query trace. First, this paper identifies typical properties of geographic search (geo) queries based on a manual examination of several thousand queries. Based on these observations, this paper builds a classifier that separates the trace into geo and non-geo queries. It then investigates the properties of geo queries in more detail, and relates them to web sites and users associated with such queries.

In [5] author proposed an approach to automatically optimizing the retrieval quality of search engines using click through data. Intuitively, a good information retrieval system should present relevant documents high in the ranking, with less relevant documents following below. While previous approaches to learning retrieval functions from examples exist, they typically require training data generated from relevance judgments by experts. This makes them difficult and expensive to apply. The goal of this paper is to develop a method that utilizes click through data for training, namely the query-log of the search engine in connection with the log of links the users clicked on in the presented ranking. Such click through data is available in abundance and can be recorded at very low cost. Taking a Support Vector Machine (SVM) approach, this paper presents a method for learning retrieval functions. From a theoretical perspective, this method is shown to be well-founded in a risk minimization framework. Furthermore, it is shown to be feasible even for large sets of queries and features. The theoretical results are verified in a controlled experiment. It shows that the method...
can effectively adapt the retrieval function of a meta-search engine to a particular group of users, outperforming Google in terms of retrieval quality after only a couple of hundred training examples.

The differences between existing works and ours are

1) Most existing location-based search systems, require users to manually define their location preferences (with latitude-longitude pairs or text form), or to manually prepare a set of location sensitive topics. OBPMSE profiles both of the user’s content and location preferences in the ontology-based user profiles, which are automatically learned from the clickthrough and GPS data without requiring extra efforts from the user.

2) We propose and implement a new and realistic design for OBPMSE. To train the user profiles quickly and efficiently, our design forwards user requests to the PMSE server to handle the training and reranking processes.

3) Existing works on personalization do not address the issues of privacy preservation. OBPMSE addresses this issue by controlling the amount of information in the client’s user profile being exposed to the OBPMSE server using two privacy parameters, which can control privacy smoothly, while maintaining good ranking quality.

3. System Design

Fig. 1 shows OBPMSE’s client-server architecture, which meets three important requirements. First, computation-intensive tasks, such as RSV training, should be handled by the OBPMSE server due to the limited computational power on mobile devices. Second, data transmission between client and server should be minimized to ensure fast and efficient processing of the search. Third, click-through data, representing precise user preferences on the search results, should be stored on the OBPMSE clients in order to preserve user privacy.

In the OBPMSE’s client-server architecture, OBPMSE clients are responsible for storing the user clickthroughs and the ontologies derived from the OBPMSE server. Simple tasks, such as updating clickthroughs and ontologies, creating feature vectors, and displaying reranked search results are handled by the OBPMSE clients with limited computational power. On the other hand, heavy tasks, such as RSV training and reranking of search results, are handled by the OBPMSE server. Moreover, in order to minimize the data transmission between client and server, the OBPMSE client would only need to submit a query together with the feature vectors to the OBPMSE server, and the server would automatically return a set of reranked search results according to the preferences stated in the feature vectors. The data transmission cost is minimized, because only the essential data (i.e., query, feature vectors, ontologies and search results) are transmitted between client and server during the personalization process. OBPMSE’s design addressed the issues: 1) limited computational power on mobile devices, and 2) data transmission minimization.

3.1 Problem Definition

In the existing system there is only the query based searching is available, by using this query based mobile searching, it is not possible to extract the data from the search engine. Problems encountered in searching are exaggerated further when search engine users employ short queries. They cause relevant information to be missed if the query does not contain the exact keywords occurring in the documents. For these reasons, users face a difficult battle when searching for the exact documents and products that match their needs. Mobile web search introduces new challenges not present in traditional web search. We are using the ranking based searching and the GPS location based searching, by using these two we can easily extract the user query from the search engine.
and 2) Clickthrough collection and updation at a mobile client.

2) Content and Location Search:
Once the search keyword is provided by user, the client asks for two options namely,

i. Web search
ii. Places search

Based on the option selected by the user, the corresponding search is done.

i. Web search:
This module is done for content-based searches. When this option is selected by the user, the general results from the google server are returned to the user’s mobile. Back-end process: We use Custom Search API to retrieve the results and apply our re-ranking algorithm using the clickthrough data. Also the title, link and snippets are separately fetched from each result and displayed in our result page.

ii. Places search
This module is done for location-specific searches. For some searches where the results must be returned based on the particular location (eg. restaurant, school, hospital etc.) this option is selected by the user.

Back-end process: Once this option is selected, the latitude-longitude pair of the user’s location are automatically retrieved from the GPS and the results corresponding to that location are only returned. We use Places API to retrieve the results and then apply re-ranking algorithm. Separate details such as name, contact details, website and address are fetched from each result and displayed in our result page.

3) Re-ranking the Search Results

When a user submits a query on the client, the query containing the user’s content and location preferences (i.e., filtered according to the user’s privacy setting) are forwarded to the server to obtain the search results from the backend search engine (i.e., Google). The content and location concepts are extracted from the search results and organized. Once the search results are returned by the server, based on whether the search query is content-based or location based, the corresponding databases are referred. The server is used to perform ontology extraction for its speed. The feature vectors from the client are then used in RSVM training to obtain a content weight vector and a location weight vector, representing the user interests based on the user’s content and location preferences for the re-ranking. Again, the training process is performed on the server for its speed. The feature vectors obtained from the RSVM training. Finally, the re-ranked results and the extracted ontologies for the personalization of future queries are returned to the client. Re-ranking is performed in two ways: i. Based on highest number of clicks in case of different click values:

In this scenario, the retrieved results are compared with the database to see if any clickthroughs are already stored for the query. If there are any clickthroughs stored for that search query, the result that has been visited the most number of times has the highest click value. According to the click values, the results with the maximum clicks are displayed as the top results by sorting them with respect to the clicks in descending order.

ii) Displaying top results in case of same number of click values:

In this scenario too, the retrieved results are compared with the database to see if any clickthroughs are already stored for the query. If there are any clickthroughs stored for that search query with equal click values for each result, then the results are displayed as top results according to the order in which their clickthroughs are stored in the database.

4) Click through collection and updation:

When the user clicks on a search result, the click through data together with the associated content and location concepts are stored in the click through database on the client. SQLite Database is used for maintaining the database. The clickthrough data are stored on the clients, so the server does not know the exact set of documents that the user has clicked on. Separate databases are maintained for content searches and location-based searches in which the respective clickthrough data is stored.

In addition to this, clickthrough are updated in two ways:
1. If the user clicks on any other link in the re-ranked search results, the click through data of the newly clicked results are also updated in the database which will be helpful for re-ranking the results for any future queries related to the same search.
2. If the user clicks on a result that is already available in the database, the click value of that result is increased.
5) UDD Algorithm
Here, UDD Algorithm is used to avoid the duplicate values from final list that will be displayed to the user. So that we may be able to minimize the total number of links as well the duplicate values from the final result page. Unsupervised duplicate Detection (UDD) –Algorithm that uses no predetermined training data to identify duplicates that refer to the same real-world entity. The main aim of UDD is to identify the matching status of each of these records retrieved from multiple web data sources as duplicate and nonduplicate. This is also related to classification problem of each record using only a single class of training example i.e. negative.

UDD consist of following steps:
1. Generation of Similarity Vectors
2. Computation of Potential duplicate vector set P and Non duplicate vector set N
3. Component Weight Allocation
4. Similarity Score calculation
5. Initial Duplicate Identification using WCSS Classifier C1
6. Identifying remaining duplicates from P using SVM Classifier C2
7. Identifying actual duplicate vector set D

3.1.2 Ranking SVM
Ranking SVM is an application of Support vector machine, which is used to solve certain ranking problems. The original purpose of Ranking SVM is to improve the performance of the internet search engine. Ranking SVM, one of the pairwise ranking methods, is used to adaptively sort the web-pages by their relationships (how relevant) to a specific query. A mapping function is required to define such relationship. The mapping function projects each data pair (inquire and clicked web-page) onto a feature space. These features combined with user’s click-through data (which implies page ranks for a specific query) can be considered as the training data for machine learning algorithms.

Generally, Ranking SVM includes three steps in the training period:
1. It maps the similarities between queries and the clicked pages onto certain feature space.
2. It calculates the distances between any two of the vectors obtained in step 1.
3. It forms optimization problem which is similar to SVM classification and solve such problem with the regular SVM solver.

4. Conclusion
Here, the ontology concept is used to group the data as per the related domain. So that, the users can search the most relevant information in specific domain they are requesting, using short queries. The proposed OBPMSE uses content concept and location concepts which are modelled as ontologies. To adapt to the user mobility user’s GPS locations are used in the personalization process which helps to improve retrieval effectiveness, especially for location queries. Privacy is addressed by allowing users to control the amount of personal information exposed to the OBPMSE server. UDD Algorithm is used to avoid the duplicate values from final list that will be displayed to the user.

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