Factors Associated with the Use of E Learning Systems in Selected State Universities of Colombo District

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Abstract: The swift development of internet technology had made a remarkable impact on learning. The technology has been used as a tool to support the learning. Electronic learning (E learning) is considered as the main component of this techno oriented learning infrastructure. The purpose of E learning programs is to facilitate and assess the learning with the support of communication technology. Compared to the last decade, students are now using E learning for their studies. Though E learning is highly used in higher education, still some drawbacks can be seen in implementing and maintaining Electronic learning programs. Those drawbacks are reducing the productivity of learning. Therefore, it is essential to identify the factors which are associated with E learning and then to implement E learning systems. The aim of this article is to identifying the factors associated with the use of E learning.

Keywords: Electronic learning, deficiencies, factors

1. Introduction and Literature Study

With the advancement of ICT, E-learning is becoming the most significant recent development in the field of education. Most of universities nowadays develop and are planning to develop E learning programs in order to fulfill the large amount of distance learning requirements. E-Learning also supports the access to learning resources, communication facilities, assessment facilities, administrative and student support. Therefore most of the Sri Lankan Universities especially State Universities are now very much interested on E learning projects. The Government of Sri Lanka has allocated funds in order to fulfill this requirement.

Several Educators considered E-learning as a a new development of distance education. E learning provides more active and synchronous learning by using interactive technology (Choi et al., 2008). According to Harman, G., & Kulkarni, S. (2007), E learning is having ability to improve the quality of learning, improve access to education, reduce the cost of education and improve the cost effectiveness of education. E-learning can be considered as the most popular learning tool in modern education. Therefore it is highly used in universities, as students find it more reliable to work with. E-learning provides several benefits to modern education. It provides unique opportunities to students, who have limited access to training and education. E learning associates with new and creative methods to guide and provides unique access to information resources.

Several researches have conducted various studies to identify the success factors associated with the Use of E learning. Govindasamy (as cited in Selim, M. H, 2007) is one of the researcher, who discussed few learning quality

Most of Sri Lankan students are now enrolling to government or foreign universities to gain a degree after school education. E learning is highly used in Sri Lankan higher education nowadays due to its interactivity and effectiveness. As a part of E learning, distant learning is now also becoming a popular learning method. The Quality Assurance and Accreditation Council also known as QAAC (as cited in Suraweera, 2011) had recommended that it should “take necessary Phases to commence e-learning courses for both internal and external students (“Subject Review Report: Department of Library and Information Science,” 2008). The QAAC is a part of UGC Sri Lanka, which serves to enhance the Information education.

<table>
<thead>
<tr>
<th>Type of Dimension</th>
<th>Associated factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learner Dimension</td>
<td>Learner attitudes towards computers</td>
</tr>
<tr>
<td></td>
<td>Learner computer anxiety</td>
</tr>
<tr>
<td></td>
<td>Learner Internet self-efficiency</td>
</tr>
<tr>
<td>Instructor Dimension</td>
<td>Instructor attitudes</td>
</tr>
<tr>
<td></td>
<td>Instructor responses timeline</td>
</tr>
<tr>
<td>Course dimension</td>
<td>E-Learning course timeline</td>
</tr>
<tr>
<td>Technology dimension</td>
<td>Technology quality</td>
</tr>
<tr>
<td>Design dimension</td>
<td>Perceived usefulness</td>
</tr>
<tr>
<td></td>
<td>Perceived ease</td>
</tr>
</tbody>
</table>

Batterie’s Model

QAAC named quality benchmarks such as good institutional support, proper course structure, Traditional classroom learning methods such as face to face learnings, written exams, tutorials, laboratory practices.

Volery and Lord (as cited in Selim, 2007) identified three factors associated with the use of E learning. Researches had randomly selected about 200 university students for the survey and identified most related aspects for online education. Finally, Volery and Lord had identified several factors. Those were technology (including ease of access, interface design and level of interaction), Instructor (attitudes towards students, instructor technical competence and classroom interaction), and previous experience of using technology.
Bhattacherjee (2001) had done a study on success of E learning. He had used randomly selected a sample and conducted the study using both qualitative and quantitative approaches. Based on results, the expectation and confirmation model was derived. The model describes the learner’s satisfaction with E learning by discussing six dimensions. Those dimensions are student dimension, instructor dimension, course dimension, technology dimension, design dimension, and environment dimension. Under those six dimensions, thirteen factors are identified listed in Table 1.

2. Paper Objectives

a) General Objective
This paper uses data from undergraduate students from selected state universities in Colombo district. The general objective of this paper is to find out the factors which are associated with the use of E learning in selected state universities. The general objective is categorized to following specific objectives;

b) Specific Objectives
To identify Personal factors associated with the use of E learning To identify Academic factors associated with the use of E learning To identify Technical factors associated with the use of E learning To identify Social factors associated with the use of E learning

3. Research Approach

1) Research questions
• What are the personal factors associated with the use of E learning?
• What are the social factors associated with the use of E learning?
• What are the academic factors associated with the use of E learning?
• What are the technical factors associated with the use of E learning?

The Study used deductive approach, as it is based on a proved theory and narrow downs to a more specific hypothesis to test. The existing theory plays major roles, as it encourage developing research hypothesis and variables.

\[ \text{Theory} \implies \text{Hypothesis} \implies \text{Observation} \]

2) Quantitative Approach
Quantitative approach has been used for the study. Characteristics of the sample were analyzed numerically. Each variable was assigned a weighted value and then appropriate statistical methods were used to identify the significant association between independent variables and dependent variable. Finally, results were generalized to the population.

3) Data Description
Several independent variables were detected under each factor. Use of E learning is considered as the dependent variable for the study.

4) Data Collection
Collection of data was done using a questionnaire.

5) Sampling procedure
The purposive sampling method was used as the sampling technique. The researcher had found departments of each university which uses E learning systems in their studies. From each department total number of students was identified.

6) Data Sources
The Data source for the research was all the participants of the sample. Also, books, e books, e journals, web sites, reports, subject experts” knowledge has been used to find information to the research. During the time of data collection, verbal questions were also used in order to verify facts.

<table>
<thead>
<tr>
<th>Variable</th>
<th>S. E.</th>
<th>Wald</th>
<th>Sig.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender</td>
<td>0.353</td>
<td>0.26</td>
<td>0.61</td>
</tr>
<tr>
<td>Age</td>
<td>0.257</td>
<td>0.249</td>
<td>0.618</td>
</tr>
<tr>
<td>Mother tongue</td>
<td>0.353</td>
<td>0.828</td>
<td>0.363</td>
</tr>
<tr>
<td>University</td>
<td>0.128</td>
<td>4.354</td>
<td>0.037</td>
</tr>
<tr>
<td>Faculty</td>
<td>0.135</td>
<td>0.063</td>
<td>0.802</td>
</tr>
<tr>
<td>Academic year</td>
<td>0.189</td>
<td>0.587</td>
<td>0.443</td>
</tr>
<tr>
<td>IT Background</td>
<td>0.268</td>
<td>8.019</td>
<td>0.005</td>
</tr>
<tr>
<td>Often of connection</td>
<td>0.099</td>
<td>0.763</td>
<td>0.229</td>
</tr>
<tr>
<td>System Availability</td>
<td>0.19</td>
<td>6</td>
<td>0.024</td>
</tr>
<tr>
<td>Constant</td>
<td>2744.19</td>
<td>0</td>
<td>0.996</td>
</tr>
</tbody>
</table>

4. Data Analysis

a) Questionnaire and factfinding
Data for the study was gathered using a questionnaire. The questionnaire was consisted with twenty two main questions. Among the twenty two questions, fourteen questions have single answers. Two open ended questions were also added to the questionnaire. Questionnaire also consisted with four multiple choice questions. Last to questions were Likert scaled questions.

A pilot survey was conducted, before starting the actual data gathering. It was done to identify the success of the questionnaire. The pilot questionnaire was distributed among eighteen students of the sample. (Student selection for the pilot survey was extremely random). Few changes were made on the questionnaire based on the response rate of the pilot survey. Finalized questionnaire was distributed among the sample.

Data collection process has been taken at selected departments. Collected data was analyzed using SPSS 21. It was noticed that 377 students have submitted their responded questionnaires. Missing values has been detected in submitted questionnaires. Missing values were recorded to the same corresponding variable before start the data analyzing process. Therefore, missing values are also utilized to the study.

Descriptive analysis was also done on data in order to analyze the sample. Figure 1 presents the results obtained for Gender.
According to the Figure 4.2, most of the participants were Males, by giving 55.00% responding rate from the total respondents. Responding rate of Female participants are 45.00%. There were no missing values for this question. All the students have responded to this question. Students were selected randomly.

According to results, highest number responses were obtained from 26 to 30 age category.

According to the Figure 4, 76% of the sample is using E learning systems.

Cross tabulation was used to identify the association between independent and the dependent variable.
According to the results, Engineering students are highly using E learning.

**b) Binary Logistics Regression**

Binary logistic regression analysis was used in the research, as the Dependent variable (use of e learning) is dichotomous. Weighted values were assigned to use of eLearning as follows.

If yes for use of E learning - 1 Not using E learning-0

Each independent variable is tested with the dependent variable in order to discover a statistical correlation. Results were tabulated below.

Table 2 shows the results of Standard error, Wald statistic values, and significance value of each independent variable. The table shows the contribution of each independent variable to the model and statistical significance. The Wald statistic was used to determine the statistical significance of each independent variable to the dependent variable. Significance value was used to determine statistical significance between tested variables. Significance value of University, IT Background and System Availability are less than the 0.05. The Wald statistic value of University, IT Background and System Availability is also more than 1.000. Therefore, University, IT Background and System Availability have a significant correlation to the Use of E learning.

**c) Hypothesis Testing.**

Correlation Analysis was performed to examine the each hypothesis. For each hypothesis, null hypothesis and alternative hypothesis are derived.

**Null hypothesis: H0**

**Alternative hypothesis: H1**

Hypothesis 1: Use of E learning is depend on Academic factors
Hypothesis 2: Use of E learning is depending on Social Factors.
Hypothesis 3: Use of E learning is depend on Technical Factors
Hypothesis 4: Use of E learning is depend on Personal factors

**5. Conclusion**

**a) Conclusion of Binary Logistics Regression.**

According to Binary logistics regression, following factors were selected as having a statistical correlation with the use of E learning.

- University-Significant value obtained was 0.037, which is smaller than 0.05.
- IT background-Significant value obtained was 0.037, which is smaller than 0.05.
- System availability-Significant value obtained was 0.024, which is smaller than 0.05

Hypothesis was tested during the analysis. Correlation and Binary Logistic Regression analysis was used to discover factors. If a significant value was obtained below 0.05, the null hypothesis was rejected and decided that there is an association available between independent and dependent variables. Following independent variable were identified as having significant association with the Use of E learning. Those are,

- University-significant value was 0.037
- IT Background-significant value was 0.005
- System Availability-significant value was 0.024.

Identified independent variables can be categorized to following factors.
University-Academic
IT Background, System Availability-Technical

**b) Final Conclusion of the Study**

Academic Factor and Technical factors are having significant association with the Use of E learning.

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**References**