

A Study to Assess the Knowledge Regarding Delegation and Common Errors in Patient Care Management among Incharge Nurses at Smvmch, Puducherry

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Abstract: Background: Delegation is the use of personnel to accomplish a desired objective through allocation of authority and responsibility. Delegation is not merely distributing care. It is a path to and a significant success factor for professional practice. Delegation is a link that joins organizational concepts with the management process; it is that which allows a manager to manage. Objectives: To assess the level of knowledge on delegation and common errors in patient care management among Incharge Staff Nurses. To associate the level of knowledge on delegation and common errors in patient care management among Incharge staff nurses with their selected demographic variables. Research Methodology: A Descriptive Research Design was conducted among staff nurses at Sri ManakulaVinayagar Medical College and Hospital after obtaining permission from the hospital authority. Staff nurses were samples selected by using purposive sampling technique. Totally 30 samples were selected who are working at Sri ManakulaVinayagar Medical College and Hospital, Puducherry. The purpose and benefits of the study was explained to the staff nurses. After obtaining oral consent, primarily demographic data were obtained from the staff nurses. The period of data collection was 1 week. The data was gathered and analyzed by using descriptive and inferential statistics method and interpretations were made on the basis of the objectives of the study. Major Findings in the Study: The findings reveals that out of 30 staff nurses 19 (38%) are in inadequate knowledge, 08 (16%) are in moderately adequate, 03 (06%) are in adequate knowledge. The findings reveals that out of 30 samples, their mean, standard deviation value are 26.4, 7.44 are in the test, respectively. The chi square revealed that has statistically significant association with the total year of experience at 0.05. There was no significant association between the demographic variables. Result: The study result shown that the P value for total year of experience at 0.05 is statistically significant respectively. Conclusion: In this era of restricted staff and teams of personnel with different level of education and experience), the ability to assign and supervise work is essential.

Keywords: Authority, Responsibility, professional Practice, and Patient Care Management

1. Introduction

“Deciding what not to do is an important as deciding what to do”

- Jessica Jackley.

Delegation is the use of personnel to accomplish a desired objective through allocation of authority and responsibility. Delegation is not merely distributing care. It is a path to and a significant success factor for professional practice. Delegation is a link that joins organizational concepts with the management process; it is that which allows a manager to manage. In the past, effective delegation has not been an activity emphasized in nursing. As a result many nurses do not value this skill. Educational programme has emphasized primary nursing as the dominant method of delivering nursing care which focuses on the skill of individual nurse. As a nurse manager it is essential to know about the principles, purpose, steps, and concepts of delegation. It is also necessary to know about the barriers of delegation and the effective measures to overcome those barriers.

Delegation is transferring to a competent individual the authority to perform a selected nursing task in a selected situation. (The National Council of State Boards in Nursing, 1995) Delegation: The delegator possesses the authority to delegate by virtue of both positions in the agency. **Delegate:** The delegate receives direction for what to do from the

delegator. Errors in delegation: Under delegation - The manager may become over worked and overwhelmed. This frequently comes from his/her assumption that delegation may be interpreted as the lack of ability on his/her part to do a correct or complete job. Another frequent cause for under delegating is the manager desire to ‘do the whole job by myself because of the belief that he/she needs experience or the belief that he/she can do it better and faster than anyone else.

Aim of the study

The aim of the study was to assess the knowledge on delegation and common errors in patient care management among in charge nurses.

Objectives

- To assess the level of knowledge on delegation and common errors in patient care management among in charge Staff Nurses.
- To associate the level of knowledge on delegation and common errors in patient care management among in charge staff nurses with their selected demographic variables.

2. Methodology

A Descriptive Research Design was conducted among staff nurses at Sri ManakulaVinayagar Medical College and

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Hospital after obtaining permission from the hospital authority. Staff nurses were samples selected by using purposive sampling technique. Totally 30 samples were selected who are working at Sri ManakulaVinayagar Medical College and Hospital, Puducherry. The purpose and benefits of the study was explained to the staff nurses. After obtaining oral consent, primarily demographic data were obtained from the staff nurses. The period of data collection was 1 week. The data was gathered and analyzed by using descriptive and inferential statistics method and interpretations were made on the basis of the objectives of the study.

A Quantitative Research Approach was adopted for this study.

Research Design:

A Descriptive Research Design was adopted for this study.

Research Setting

The study will be conducted in Sri ManakulaVinayagar Medical College and Hospital at Kalitheerthalkuppam, Puducherry. It's consisting of 1050 bedded hospitalin Pondicherry. The population of the study all in charge nurses working at SMVMCH, Puducherry.

Selected for the study on the basis of.

- Feasibility of conducting the study.
- Availability of the sample.

Description Of Tool:

The structured administered questionnaire consists of two sections:

Section- A: It consist of Demographic data for staff nurses working in SMVMCH such as Age, Gender, Religion, Education Qualification, Length of employment, Designation, Marital status, Residence, Monthly Salary, Duration of working hours.

Section- B: It consists of twentyknowledge questionnaire to assess the level of knowledge on delegation and its common errors in management of patient care for in charge. Staff Nurses working in SMVMCH, Puducherry. The Staff Nurse are given choice the answer and to tick, if the staff nurses tick correct answer graded as 1, in case of wrong answer graded as 0 mark.

Data Collection Procedure

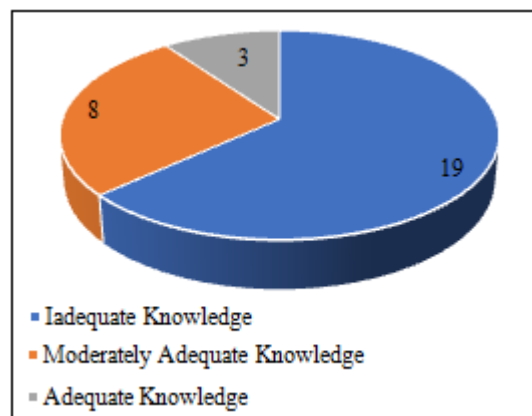
The data collection done with the permission to conduct the study was obtained from authorities of the concerned person Sri Manakula Vinayagar Medical College and Hospital, Puducherry.30 staff nurses were selected by using purposive sampling techniques and according to the inclusion and exclusion criteria and after introducing and explain the purpose to the study. The tool consists of demographic variables and question were administered to respondent's data was collected.

3. Results and Discussion

Frequency and Percentage wise distribution of knowledge on Delegation and Common Errors in Patient Care Management among in - charge Nurses at SMVMCH.

The finding reveals that out of 30 staff nurses. In 19 (38%) are in inadequate knowledge, 08 (16%) are in moderately adequate, 03 (06%) are in adequate knowledge respectively.

Frequency and Percentage wise distribution of knowledge on Delegation and Common Errors in Patient Care Management among In - charge Nurses at SMVMCH.



Mean and standard deviation regarding knowledge on Delegation and Common Errors in Patient Care Management among in - charge Nurses at SMVMCH.

Knowledge	Mean	Standard Deviation
Pre - test	8.93	4.093

The findings reveal that mean, standard deviation value are 26.4, 7.44 are in the test, respectively.

4. Conclusion

In this study the preliminary effort focused on, to assess the level of knowledge on delegation and common errors in patient care management among incharge nurses at SMVMCH, Puducherry". A descriptive research design was used in this study. The data was collected from 30 staff nurses. The conclusion drawn in this study subjects was as follows:

The study result shown that the P value for total year of experience at 0.05* is statistically significant respectively.

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