

Credit Risk Management - A Case Analysis

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Abstract: *The Company Profits are completely reliant on advances and loans, which lead to both economic industrial expansions, too. Anytime a borrower is unable to make loan payments in full, the company rising credit danger. The primary potential credit risk source results from a bank's operations are often both advances and loans. Increasingly, banks having management of credit risk in the financial instruments besides advances, such as affirmations, Trading financials and bank trades are entombed, remote exchange deals, cash-related location, swap, stock, and equity, and options, additional by way of extension obligations and assurances and transaction settlement. The growth rate in India is anticipated to increase for this reason higher private spending, a declining a cashless society, and switch to GST. Through the implementation of structural modifications that boost productivity and encourage private investment, beyond the medium term, it is anticipated that India's GDP will increase gradually. Over the past two quarters, a widespread recovery has been driven by urban and rural sectors. for the aforementioned reasons in addition because of close- range rainfall conditions also staggered payment increases.*

Keywords: Credit Risk, Advances and Loans, Financial Instruments, India's Economic Growth, Structural Changes

1. Introduction

Credit Risk Management Overview

Credit allows someone to meet immediate needs while deferring payment of the associated costs. With the expansion and globalisation of the economy, increasingly, risk management crucial. A bank's ability evaluating and managing credit risk essential. The organisation of Costs of credit and financial evidence is a top priority for banks.

The banking sector's fundamental problem is risk management, which is a lot more than a technique. Aiming for every financial institution is to develop modern structures for portfolio credit risk management and environmentally responsible capital gain from investment processes. The primary risk facing Historical credit risk from financial institutions lending.

Numerous risks, especially market risk, competed financial institutions continued to demand management's attention as they grow their markets and sell new products. Recent years have seen the creation of instruments and tactics by financial institutions to manage market risk.

Management of Credit Risk Elements

- 1) Building the ideal conditions for credit risk: Develops an atmosphere that significantly increases the effectiveness and efficiency a credit control process. In relation to credit is reviewed by the directors on a regular basis, and any necessary adjustments are made.
- 2) Processing the credit via a smooth credit-granting process: - Documents pertaining to the client and the collateral assets are gathered and examined prior to extending credit. Moreover, a legal expert are used to support determine the loan amount.
- 3) Managing Included with credit management measurement, supervision, and monitoring are the following: - The purpose of the money given to him being properly

implemented and monitored on a regular basis by the client to comprehend. The client If any financial mismanagement is discovered, they might be held accountable, and the praise they were given might be taken away.

- 4) Having an appropriate credit risk control: - The bank's main the purpose is to lower the risk attached to credit. To allow for the implementation of corrective measures, periodic reviews must be carried out and the findings reported to higher authorities.

India's Economic Prospects for Growth:

In its most recent India Meteorological Department's projection at a later stage projects that amount of precipitation during The approaching southwestern monsoon season (June to September) 97 percent of an average over time with a maximum error of 4%. The monsoon season itself downpour as would essential for refuelling groundwater levels and reservoirs, as well as for facilitating prompt sowing and harvesting. The It is anticipated that agricultural GVA will increase 3 to 3.5% more in 2019, If the monsoon exhibits a typical spatial and temporal pattern, it will increase Rural housing and spending demand.

The Scenario of Indian Housing:

The Report of the Finance Committee for the Home of the RBI, published dated July 2017, states that The typical Indian household keeps 78% of its resources in the real estate investments, which is considerably higher than that of other nations like the United States (44%) both Germany (37%), where family Members possess noteworthy power more compared to their Indian counterparts' assets. According to this, Indian households more inclined to own homes.

Purchase of a story and loan for building a house: -

Vridhi FinServ Ltd Financial institutions provide construction resources for such egotism built homes. among the most widely used techniques for your ideal house a reality a reality is to obtain straightforward borrowing by

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bank to purchase a scheme and construct a new house

Benefits of Home Construction Loans: -

- The network of integrated branches that lets you loan servicing where a branch close to you.
- Enticement-inspiring interest rates.
- Tenure Uncertain.
- There are none. Unforeseen costs.

Loan for MSME Businesses:

Vridhi FinServ Ltd lenders offer loans to MSME to with little paperwork and at competition in interest rates, assist you in meeting your business needs. You could borrow money for your MSME business with this. Funds being able to obtain working capital readily accessible in expanding your business or buy new machinery or equipment.

MSMEs Business Loan Advantages:

- At a branch, service your loan close to you thanks to the integrated branch network.
- A greater chance of being approved for an MSME loan depending on your company's requirements
- To supply you with services, a qualified crew will visit your home.
- The processing and distribution of MSME loans is expedited.

A Loan Secured by Property:

Among the greatest methods to obtain a step up from any reason is through a loan against property. A home among the mortgage loans simplest methods obtain a rapid loan for covering your current financial demands, whether you require financial aid further a family, education wedding, or medical costs. Learn how to quickly borrow money against your home by reading this tutorial.

Vridhi FinServ Ltd Benefits of Home Improvement Loans: -

- We loan money to assist you in doing several homes

improvements, including tiling, flooring, painting, and more.

- Attractive interest rates
- A network of integrated branches enables Your loan is due for repayment in a location close to you.
- Them to Vrddhi FinServ Ltd and taking advantage o f cheaper EMIs via our balance Transfer package.

The advantages of moving a house loan amount are as follows: -

- We could move our current mortgage to Vridhi FinServ Ltd and benefit from it that extra top- up loan .
- A network of integrated branches that lets you loan servicing at a location close to you.
- Affordable interest rates

Following is a plan to guarantee instantaneous credit lines:

In light of the financial hardship brought on in reaction to the COVID-19 pandemic, the Finance Ministry announced that Emergency Scheme for Credit Line Guarantee (ECLGS). This programme will guarantee protection for outstanding guidance for the Secured Case of Emergencies Credit Line (GECL) loans as of either March 31st, 2021, or February 29th, 2020, whichever is greater for qualified borrowers., including eligible Business Enterprises/Micro, Borrowers who are Small and Medium Sized Enterprises (MSME).

Benefits of a plan that guarantees emergency credit lines:

-
- Eligibility of Applicants
- Loan authorization
- Processing costs or other necessary collateral are not present.

Financial Statement: -

Profile and Loss Account for the period from 1-04-2019 to 31-03-2022

| Particulars | In Rs. Cr. | | | |
|--|----------------|---------------|---------------|---------------|
| | 22- Mar | 21- Mar | 20- Mar | 19- Mar |
| | 12 months | 12 months | 12 months | 12 months |
| INCOME | | | | |
| Revenue from operations[Gross] | 1103.17 | 902.29 | 709.97 | 493.54 |
| Revenue From Operation [Net] | 1103.17 | 902.29 | 709.97 | 493.54 |
| Other Operating Revenues | 0 | 0 | 0 | 0 |
| Total Operating Revenues | 1103.17 | 902.29 | 709.97 | 493.54 |
| Other Income | 2.16 | 0.8 | 1 | 0.91 |
| Total Revenue | 1105.34 | 903.09 | 710.97 | 491.44 |
| EXPENSES | | | | |
| Operating And Direct Expenses | 6.18 | 903.09 | 710.97 | 494.44 |
| Employee Benefit Expenses | 0 | 147.07 | 117.24 | 111.54 |
| Finance Costs | 458.24 | 356.07 | 255.37 | 193.09 |
| Provisions and Contingencies | 172.14 | 15.34 | 8.9 | 2.59 |
| Depreciation And Amortization Expenses | 20.6 | 19.56 | 9.72 | 5.63 |
| Miscellaneous Expenses Written Off | 0 | 0 | 0 | 0 |
| Other Expenses | 94.84 | 58.1 | 57.13 | 43.45 |
| Total Expenses | 753.01 | 601.05 | 453.28 | 360.14 |

| | 21-Mar | 20-Mar | 19-Mar | 18-Mar |
|---|---------------|---------------|---------------|---------------|
| | 12 months | 12 months | 12 months | 12 months |
| Profit/loss Before Exceptional, Extroinary Items and Tax | 353.33 | 302.05 | 257.69 | 134.31 |
| Profit/loss Before Tax | 353.33 | 302.05 | 257.69 | 134.31 |
| Tax Expenses-Continued Operations | | | | |
| Current Tax | 67.01 | 63.97 | 50.38 | 45.18 |
| Deferred Tax | -3.18 | -11.05 | 31.4 | -3.97 |
| Total Tax Expenses | 63.83 | 52.93 | 81.78 | 41.21 |
| Profit/Loss Before and After Tax | 289.5 | 249.12 | 175.91 | 93.09 |
| Profit/Loss From Continuing Operations | 289.5 | 249.12 | 175.91 | 93.09 |
| Profit/Loss For The Period | 289.5 | 249.12 | 175.91 | 93.09 |
| | 21-Mar | 20-Mar | 19-Mar | 18-Mar |
| | 12 months | 12 months | 12 months | 12 months |
| OTHER ADDITIONAL NFORMATION | | | | |
| EARNINGS PER SHARE | | | | |
| Basic EPS(RS.) | 36.94 | 31.86 | 23.65 | 15.9 |
| Diluted EPS(RS.) | 36.94 | 31.86 | 23.65 | 15.9 |

BALANCE SHEET AT 31 MARCH 2018,2019,2020,2021

| Particulars | In Rs. Cr | | | |
|---------------------------------------|-----------------|-----------------|-----------------|-----------------|
| | Mar 22 | Mar 21 | Mar 20 | Mar 19 |
| | 12 moths | 12 moths | 12 moths | 12 moths |
| EQUITY AND LIABILITIES | | | | |
| SHAREHOLDERS FUNDS | | | | |
| Equity Share Capital | 78.5 | 78.32 | 78.11 | 69.17 |
| Total Share Capital | 78.5 | 78.32 | 78.11 | 69.17 |
| Reserves and Surplus | 2,322.90 | 2,019.61 | 1,758.85 | 1,120.49 |
| Total Reserves and Surplus | 2,322.90 | 2,019.61 | 1,758.85 | 1,120.49 |
| Money Received Against Share Warrants | 0 | 0 | 0 | 0.24 |
| Total Shareholders Funds | 2,401.40 | 2,097.93 | 1,836.96 | 1,189.90 |
| NON-CURRENT LIABILITIES | | | | |
| Long Term Borrowings | 6,345.42 | 5,352.04 | 3,653.25 | 2,737.56 |
| Deferred Tax Liabilities [Net] | 28.52 | 31.7 | 42.75 | 11.35 |
| Other Long Term Liabilities | 10.97 | 13.64 | 8.31 | 7.42 |
| Long Term Provisions | 3.72 | 8.27 | 4.43 | 3.19 |
| Total Non-Current Liabilities | 6,388.63 | 5,405.65 | 3,708.74 | 2,759.52 |
| CURRENT LIABILITIES | | | | |
| Short Term Borrowings | 0 | 0 | 0 | 0 |
| Trade Payables | 2.84 | 17.38 | 9.49 | 9.13 |
| Other Current Liabilities | 167.16 | 137.08 | 71.63 | 81.55 |
| Short Term Provisions | 0 | 0 | 0 | 0 |
| Total Current Liabilities | 170.01 | 154.45 | 81.12 | 90.68 |

2. Literature Review

- Gupta P.K (1990)** analysed that, commercial the loans that banks offer are secured even though there is the connection between credit risks and collateral. According to a theoretical analysis, borrowers who are privy to typically pledge against risk smaller levels of risk. Contrary to conventional wisdom, which portrays risks that are as tangible and secure as something that high-risk borrowers are more likely to promise.
- Gupta V K (1991)** Liability and assets finance risk related to interest rates, financial hazard, and the two different risk—liquidity operational and risk—have all been added to management. Investors able to prepare for any instability by using models that include all risk factors. Each and every bank must put a strong emphasis on credit reporting, allowing the agent to adjust and deal with any situation.
- Meighs and Frank E.(1995)** using conventional credit instruments, comparable to interest rate swaps, for the analysis enable credit specialists to manage a different the origin risk of credit effectively. Credit risk with end users the cost a method of funding interest rate swaps be significantly reduced by purchasing insurance. It is a new instrument for controlling the risk connected to giving customers credit.
- Parsley and Mark (1996)** credit and market risks were discovered cannot account for the fluctuation in their earnings and wish to hedge against. Measurement of the operational risk enable banks to establish price for a novel, lucrative revenue stream. To be able to diversify its sources of income, The Bank must focus more on maintaining control operational risk.

Objectives

- 1) To study performance over the previous four years of CRM.
- 2) To know the impact sales impact of CRM, profitability, and Bills to be paid.
- 3) To know the organization's CRM procedure.
- 4) To know the positives of adapted theory.

The study's secondary data include the following:

- 1) Annual statement of the Vridhi FinServ LTD.
- 2) Financial record of Vridhi FinServ LTD.
- 3) Journals, text book.
- 4) Websites.

3. Interpretation and Analysis

Profitability ratio:

1) Return on assets:

Return on Assets = Net Income/Average Assets

| | 2022 | 2021 | 2020 | 2019 |
|----------------|----------|----------|----------|----------|
| Net income | 289.5 | 249.12 | 175.91 | 93.09 |
| Total assets | 8,960.05 | 7,658.04 | 5,626.83 | 4,040.10 |
| Average assets | 4,480.03 | 3,829.02 | 2,813.42 | 2,020.05 |
| ROA | 0.06 | 0.07 | 0.06 | 0.05 |

When compared in the ROA from the previous year, 2022's ROA has decreased by 1%. However, compared to industry standards, the company is doing better. A good return on assets is regarded as having a return on assets of 5%, per standard.

2) Return on equity

Return on Equity = Net Income / Shareholder Equity

| Particulars | 2022 | 2021 | 2020 | 2019 |
|---------------------|------|-------|-------|-------|
| Shareholders equity | 78.5 | 78.32 | 78.11 | 69.17 |
| ROE | 3.69 | 3.18 | 2.25 | 1.35 |

An organization's a measure of return on equity is rising in a good way. The ROE has increased by about 14% the previous year. 2022 in comparison to 2021. The term "return on equity" describes the profit made from a specific amount of investment.

Leverage ratio:

1) Debt to assets

Debt to asset= Total debt/Total assets

| Particulars | 2022 | 2021 | 2020 | 2019 |
|----------------|----------|----------|----------|----------|
| Total debts | 6525.64 | 5560.01 | 3789.86 | 2830.2 |
| Total assets | 8,960.05 | 7,658.04 | 5,626.83 | 4,040.10 |
| Debt to assets | 0.73 | 0.73 | 0.67 | 0.70 |

If the debt to asset ratio is greater than 1, then a larger percentage of the asset is being financed by debt. To put it another way, if the ratio exceeds 1, it means that there is more debt than assets. Despite the ratio being stagnant at the moment, an increasing debt to asset ratio indicates an increase in risk.

2) Debt to equity

Debt to equity= total equity/total asset

| Particulars | 2022 | 2021 | 2020 | 2019 |
|----------------|----------|----------|----------|----------|
| Total equity | 2,401.40 | 2,097.93 | 1,836.96 | 1,189.90 |
| Total assets | 8,960.05 | 7,658.04 | 5,626.83 | 4,040.10 |
| Debt to equity | 0.27 | 0.27 | 0.33 | 0.29 |

Additionally, the ratio of debt to equity unchanged from last year. Therefore, when compared to preceding debt to equity ratio is now inferior to the prior year, indicating decline in risk. The debt-to-equity ratio states that risk rises as the ratio does, and vice versa.

Ratios of Liquidity:

1. Current ratio:

current ratio = current liabilities / current assets

| Particulars | 2022 | 2021 | 2020 | 2019 |
|---------------------|----------|----------|----------|----------|
| Current assets | 8,893.19 | 7,576.76 | 5,582.50 | 4,017.79 |
| Current liabilities | 170.01 | 154.45 | 81.12 | 90.68 |
| Current ratio | 52.31 | 49.06 | 68.82 | 44.31 |

The company must have two assets for every one liability in accordance with standard current ratio of 2:1 to be able to maintain a healthy liquidity position. Present ratio has risen by approximately 6.21%, indicating that the liquidity situation is improving..

2. Quick assets:

Quick ratio=current Liabilities/Quick Assets.

| Particulars | 2022 | 2021 | 2020 | 2019 |
|---------------------|----------|----------|----------|----------|
| Quick assets | 8,893.19 | 7,576.76 | 5,582.50 | 4,017.79 |
| Current liabilities | 170.01 | 154.45 | 81.12 | 90.68 |
| Quick ratio | 52.31 | 49.06 | 68.82 | 44.31 |

Note: Given the absence of inventories and pre-paid expenses, quick assets are equivalent to current assets.

The rapid ratio and current ratio are the same because the absence inventory and no prepaid expenses. Quick ratio must adhere to the standard of 1:1. A quick asset must be available for every liability.

3. Cash ratio:

Cash ratio = current liabilities minus both cash and cash equivalents.

| Particulars | 2022 | 2021 | 2020 | 2019 |
|---------------------|----------|----------|--------|--------|
| Cash and cash equi. | 1,120.96 | 1,192.06 | 679.15 | 564.96 |
| Current liabilities | 170.01 | 154.45 | 81.12 | 90.68 |
| Cash ratio | 6.59 | 7.72 | 8.37 | 6.23 |

A cash ratio of 0.5:1, or one asset for every two liabilities, is required by law. Less cash liquidity is indicated by a decrease in the cash ratio of approximately 14.63%. Despite the fact a decline, the business is doing well compared to industry average.

Ratios of coverage:

Interest coverage ratio: ICR = EBIT / Interest.

| Particulars | 2022 | 2021 | 2020 | 2019 |
|-------------|--------|--------|--------|--------|
| EBIT | 353.33 | 302.05 | 257.69 | 134.31 |
| Interest | 170.01 | 154.45 | 81.12 | 90.68 |
| ICR | 2.08 | 1.96 | 3.18 | 1.48 |

Increased interest coverage percentage means higher monetary security. The Increasing interest coverage ratio in this case by about 6%. Which shows an improvement in the company's financial stability.

4. Findings

- In contrast to a ROA for the prior year, 2022 ROA has diminished by 1%. Despite this, The business is flourishing. than average. 5% revenue from assets is regarded as an fantastic asset return by industry standards.
- The company's roi on equity has improved. In comparison to 2021, ROE will increase by approximately 14% in 2022. The term "return on equity" describes the profit made from a specific the amount invested.
- A debt-to-asset a ratio of greater than one suggests that some of the asset is financed by debt. To put it another way, the ratio is larger than 1, it means such that there more debt versus possessions. Even Despite the ratio being currently stable, rising debt to equity ratios indicate higher risk levels.
- Additionally, the debt-to-equity ratio the same as it was the year before. As a result, in comparison to the year before, The ratio of debt to equity is lower, indicating less risk. Consequently, the debt-to-equity ratio, risk rises Inversely, the ratio changes when it does.
- A organisation must two assets for the every one liability in accordance with average current to voltage of 2:1 in order to maintain a proper liquidity position. It is the current ratio now higher by about 6.21%, signalling improved liquidity.
- According to standard, the cash to equity must be 0.5:1, or that is, one asset needs to sufficient to cover two liabilities. fewer cash reserves is indicated by a decrease in the cash ratio of approximately 14.63%. Despite the fact a decline, the business is doing well compared to the industry average.

5. Suggestions

- In order to understand the client's eligibility, It's suggested that collect the data with the appropriate levels of both quality and quantity.
- The analyst's decision will be significantly influenced by depending on the borrower's and perceived risk creditworthiness. The borrower's financial capability must be assessed using appropriate techniques, such as ratio, cash flow, and financial projections.
- Loss-given-default, together with default probability (PD) of a loan.
- Thorough tracking of the borrower's development following each payment is necessary in order for react quickly to any changes.
- The need to put competitive pricing into action, accurate risk assessment, better cost structure, larger margins, faster investment return, and higher customer

satisfaction.

6. Conclusion

One of the key components of credit risk is significant tools the financial policy toolbox. An ideal Prioritising a credit risk is a requirement for quickening economic expansion. development, according to encounters with developed and transitional nations. The results have been as follows. by the researcher after diligent both primary and secondary research and analysis data.

Despite the that there is are more defaulted loans and more rivalry in the financial industry, the vast majority of people is still optimistic. Private sector India's banks are apprehensive about making use of data mining tools to assist with credit decisions. To be able to keep operational risk and credit risk management systems at par with international standards, the RBI plays a crucial role in advising also guiding banks towards the system banks in advanced nations implement artificial neural networks, a new class of statistical methods, to address credit risk issues. These tools are encouraging data mining methods. The study's author advises that in sequence to help Indian public sector banks make loan decisions, suitable models for credit scoring should be created using methods from data mining.

An efficient assessment of loan applications would decrease operating costs manage the tasks in the credit section and improve credit efficiency. Indian banks must implement effective systems and processes for managing credit risk. management in the current uncertain global environment and operational management will boost organisational performance. The objective of current research credit risk and operations management is to be lower the likelihood from all credit transactions that result in a loss take place in the chosen a bank, so, attaining Goals and objectives of the bank include necessary to boost organisational the performance while preserving consistency and openness.

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