What are the Challenges to College Students in the New Normal Education System?

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Abstract: *COVID-19 pandemic has forced every institution to adapt new normal system especially education system has completely shifted to online platforms that made difficulties in Students and Teachers from schools to college education mainly network issues , lack of technical skill, unavailability of smart phones and health issues. Online learning is considered as new normal. The old system of education has changed drastically. Every educational institution forced to follow blended learning. E learning came as a savior to students and completed their academic year but could not compensate with the traditional learning experience. In case of college education mainly graduation and post-graduation they suffer lots of challenges while adapting new normal in education sudden changes adversely affected their learning. Teachers also faced so many difficulties like sitting In front of a electronic device and delivering knowledge is not an easy task. This article is all about the challenges faced by college students and teachers while adapting new normal education system and students' perception towards new normal learning system.*

Keywords: New normal education, E-Learning

1. Introduction

Adaption and changes are considered as new normal. The existing system has rapidly changed and they followed a new normal. The COVID-19 crises have adversely affected in each and every sector of our society especially the education sector and so the educational sector was forced to follow new normal. Traditional classrooms were shifted to online classroom. Now Google meet and Google classrooms are familiar for everyone. The entire education system accepted these changes. Transferring knowledge through blackboard, chalk and books were replaced by electronic devices. E-learning provided a different experience than the traditional classroom and enabled students to complete their academic year without wasting any time. But they faced some challenges because of the new normal system. Students were troubled due to network problems and lack of access to e-learning devices such as smart phones and laptops. Teachers also faced many challenges; especially individual attention is less possible through online classes. Lack of face to face communication, So many crises had to be overcome

1.1 Statement of the problem

COVID-19 outbreak forced many schools and colleges to immediately switch to new normal method. Teaching and learning through online platforms are considered as new normal. Virtual learning experience has greater impact in each and every student and along they face many challenges while adapting new normal. This study shows what are the various challenges faced by college students
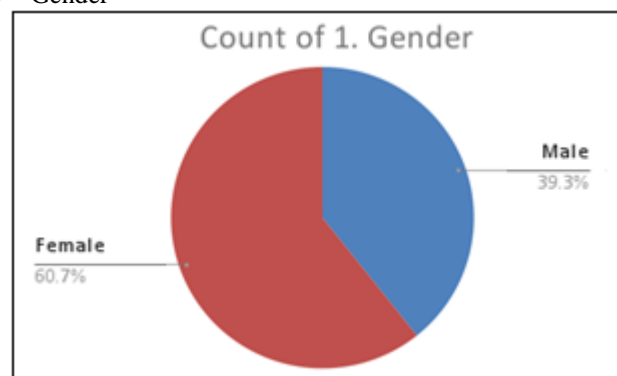
1.2 Significance of the study

This study mainly focus on what are the challenges faced by the college students while to adapt in new normal method of learning

2. Methodology

For conducting this study, primary data was collected through a questionnaire prepared in the form of Google docs which contain 10 questions. Circulated on social media platforms and collected responds from 100
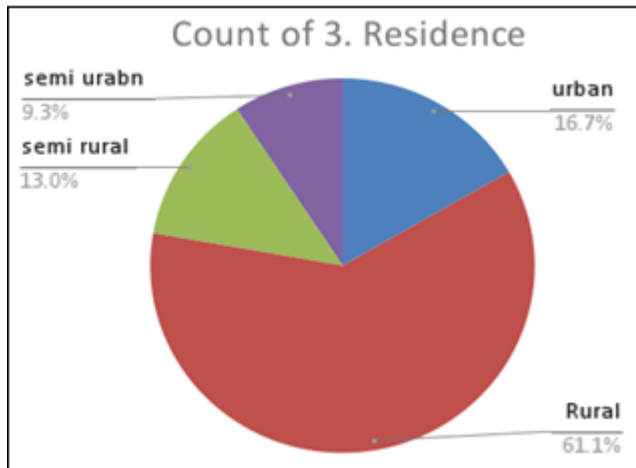
3. Findings

- Gender

The data is collected from 100 Graduate Students, There were 60.7% Female students & 39.3% male students

- **Course of Study**

Name of the course	No of students
BA	25
BSC	30
BCOM	45
OTHER	0

Majority of the students studied B.Com and 30 students belongs to Science subjects and the remaining 25 belongs to different Arts Subject

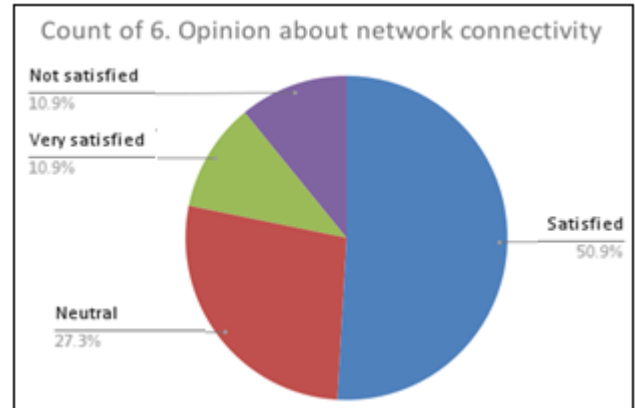- **Residence of Students**

The chart shows Majority of the students are from rural area 16.7% of students they were live urban area, below 10% of students belongs to semi urban

- Past experience in E- learning

The study was concluded that Most of the Students have past experience with E learning, certain number of students did 't have any past E learning experience, some of the students got opportunity to learn sometimes in e learning. On the basis of this study students can adjust new normal without any trouble they were easy to adapt new normal
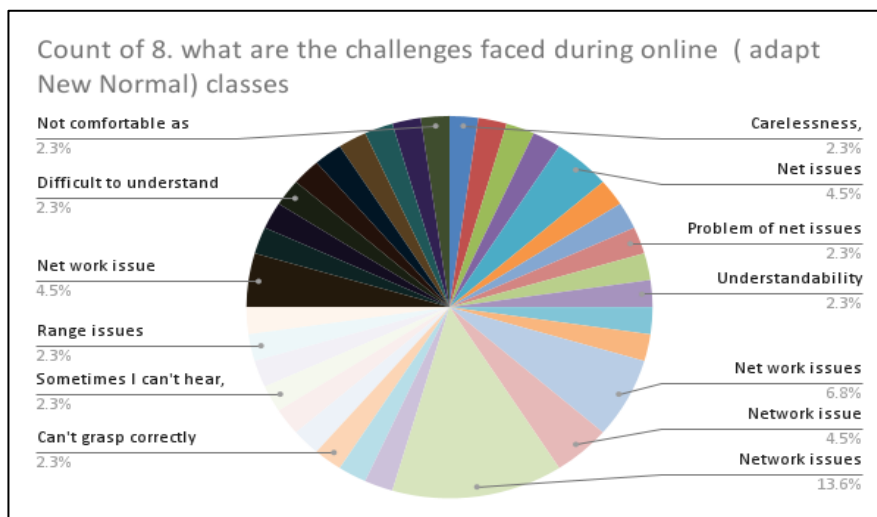
- Opinion about Network connectivity

It was concluded that among the respondents most of them satisfied with net work connectivity.27.3% of students have neutral level in net work connectivity

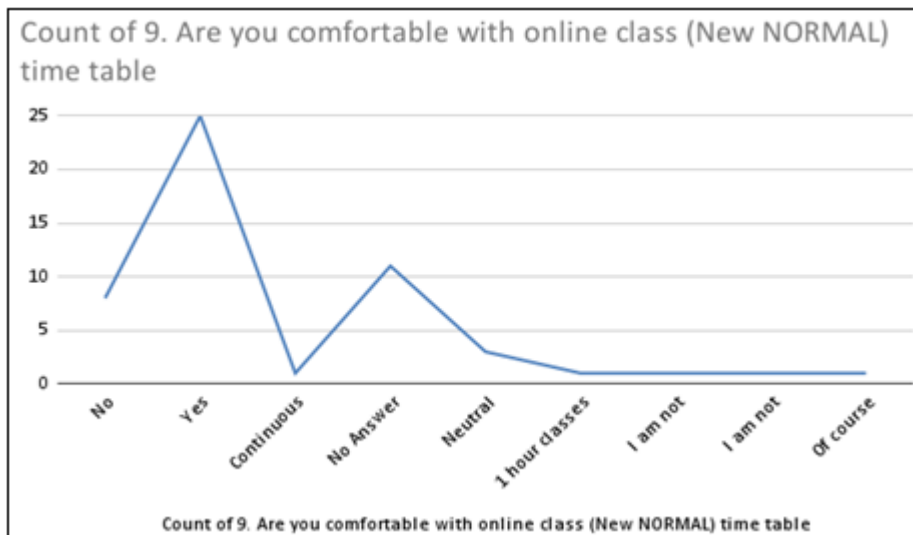- What are the platforms used for E Learning

Most of the students preferred Google Meet because Google meet is widely accepted.

- What are the challenges faced during online classes

Lots of challenges were faced by students while adapting new normal, online classes are difficult to understand some of the students feel uncomfortable with online classes, Network issue is an another big challenge
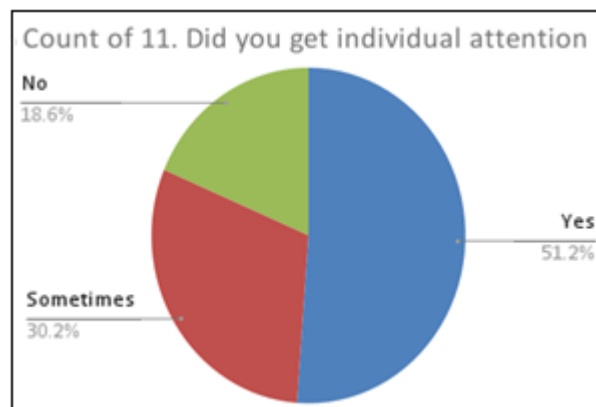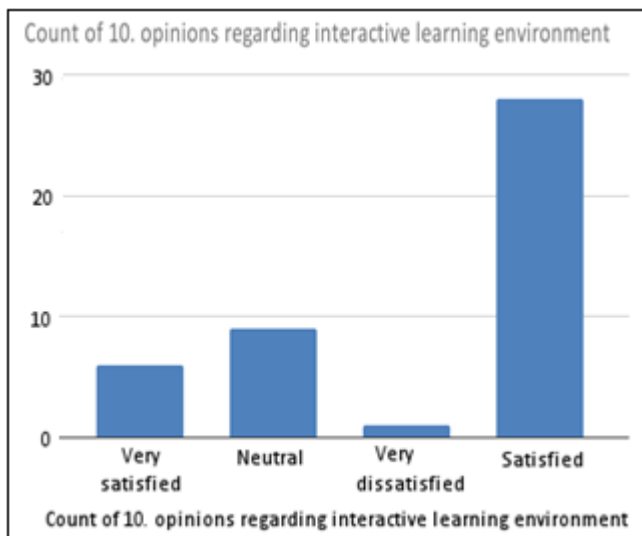
- Time schedule

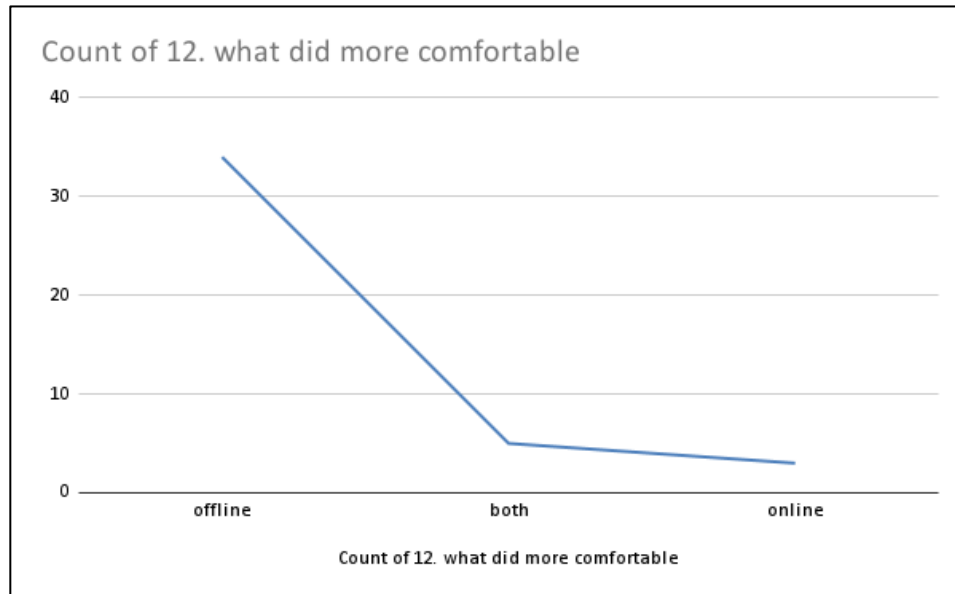Count of 9. Are you comfortable with online class (New NORMAL) time table

Time schedule was one of the main issue majority feel difficulties while entering classes. They struggled due to the continuous session. New normal system has kept another time schedule that is entirely different from the normal time schedule but students feel discomfort with new normal time table.

- Interactive learning environment

Count of 10. opinions regarding interactive learning environment

Most of them satisfied with interactive learning environment they can openly express their knowledge without any fear or shy some of them very satisfied, new normal system provide greater level of satisfaction in interactive learning.

- Individual attention for students

Count of 11. Did you get individual attention

Among the study reveals that majority of the students get individual attention at the time of online classes

Count of 12. what did more comfortable

The study clearly says that college students more comfortable with traditional classroom..

Few respondents satisfied both new normal & online learning

4. Conclusion

Although new normal system is fully accepted in our educational system, lack of network issues and face to face interaction of student and teachers makes a little weird. But the new normal system enhanced a better learning experience through online classrooms. College students felt a virtual learning experience when adapt this system but also have some challenges

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