

Case Report: Type 2 Diabetes Mellitus

Premshanker Singh*, Ritu Karoli**, Prafull Kumar Singh***

*FMR Prof Medicine, **Addl Prof Medicine, ***Senior Resident Medicine
Dr Rml Institute of Medical Sciences, Lucknow, UP, India-226010

Corresponding Author

Prof Premshanker Singh

Mobile: +919412520054

Email: premshanker0354[at]gmail.com

Address:

Prof PS Singh, House No: N-244, Sector-N, Ashiana Colony, Lucknow, UP, India-226012

1. Case Report

A female patient aged 48 years reported for check up of her plasma glucose because of non-healing wounds since an accident 2 weeks ago. The result showed that her blood glucose during the examination was 560 mg/dl. Since 2017, the patient was already diagnosed with Type 2 Diabetes Mellitus (T2DM) and at that time she experienced vomiting and was hospitalized. Apparently her blood glucose level was 538 mg/dl when she had the similar checkup. The patient received treatment according to the national protocol on T2DM. Approximately 3 months after the treatment, the patient discontinued checking the plasma glucose and was no longer taking the medicine because she was influenced by information from her relatives who advised her to stop all allopathic medication. Patient is the third child of 5 siblings. The patient has been married for past 25 years and has two children, a 20-year-old female and a 17-year-old male. The patient currently lives with her husband and two children. Patient works as a clerk in private school and participate regularly in social and spiritual activities.

2. Diagnosis

Biological Diagnosis for T2DM disease is established by examining fasting Plasma Glucose and plasma Glucose 2 hours after meal. In this case, the confirming diagnosis was done after the second examination, which justified the diagnosis that was first established in 2017.

Associated psychosocial factor was established by exploring the patient's reason for visiting the doctor which was apparently due to her concern that her blood glucose was likely high, although she had been trying to do exercise regularly without medication. Patient's understanding of her illness was insufficient and the patient received information from others who advised her on non-medication management of her illness.

3. Discussion

A patient who was first diagnosed with a chronic disease often does not fully understand the meaning or significance of the chronic disease with which his/ her body suffers, against the risk of future complications if the disease is not well-controlled. On the other hand, in this

reported case, the patient's expectation was that her chronic disease, the T2DM, can be cured. Therefore, a shared understanding between health care providers and patient is likely the key to commencing the course of managing any chronic disease in a patient effectively.

According to the current evidences, the diagnosis of T2DM is often found at a younger age than before the many advances in modern medicine. This fact is likely due to a combination of the development of diagnostic criteria, and increases in physician knowledge of diabetes as a disease, and increased public awareness. The diagnosis at younger ages may also reflect the genuine initial population trend in T2DM¹. So it is likely that this patient has suffered from T2DM at a younger age. But perhaps because of inadequate levels of education or access to inadequate health information, the patient did not feel the importance of the symptoms. And even knowing that she was suffering from a chronic disease, in this case T2DM, she did not know the importance of controlling the symptoms and seeking treatment routinely so that her blood glucose was controlled and any organ complications could be avoided and minimized.

Health literacy is defined as the level of a person's ability to obtain process and understand basic health information and services needed to make the right health decisions. Limited health knowledge, which refers to marginal health literacy, inadequate health knowledge, or both, depending on the definition of the study, have been independently associated with some undesirable outcomes regarding the outcome of health problems².

Compared to individuals with sufficient levels of health knowledge, those with limited health knowledge have a poorer understanding of their chronic disease, doctor's guidance and health-related websites; less effective disease management skills; higher disease indicator level; and worse health outcome reported. Limited health knowledge is also associated with poor using of certain prevention services, increasing hospitalization, and increasing health care costs. However, all these associations have not been found with perfect consistency².

To increase the level of understanding of a patient concerning chronic illnesses, a good primary care feature recommends a continuity of care approach. Continuity of

care is defined as consulting the same health care provider for a certain period of time. It is expected that high provider continuity can have a positive impact on the quality of care because of the growing personal knowledge and personal relationships between patient and service providers. The continuity of primary care is linked to better prevention efforts (including immunization for children and adults), improving patient compliance in the treatment process because of sufficient understanding, improving doctor's ability to identify and address biopsychosocial problems, and decreasing referral to hospitals and visiting to emergency care. Patients who have access to continuity of care with Family Doctors / Primary Care Doctors, feel more satisfied with their health services, tend to seek follow-up treatment, counselling and communicate better with health personnels³.

Another benefit of continuity of care is that it can improve the quality of care for people with chronic conditions, such as T2DM. T2DM as a chronic disease (which cannot be cured but can be managed properly) requires considerable medical management. This medical management tends to be easier when the patient is treated by the same health care provider continuously because the health care provider will be more likely to know when tests are needed and encourage treatment changes when indicated. A more recent study suggests that higher provider continuity could lead to better glucose control³.

Patient management in this case is not yet compatible with the primary care feature of the continuity of care, where a reciprocal relationship between primary care providers and patients is required. If the relationship is achieved optimally then the severity of the disease suffered by the patient does not become worse. Conversely, as occurred in the patient in this case, after experiencing complications from the disease, then the patient continued her medical treatment.

Two-way associations were found between depression and T2DM. Depression is a risk factor for T2DM and T2DM increases the risk of depression. It is not only depression that patients with T2DM commonly feel, it also contributes to adherence to treatment and diet regimens, physical inactivity, poor glycemic control, reduced quality of life, disability, and increasing health expenditure⁴.

To determine the likelihood of patients suffering from depression associated with T2DM, continuous evaluation is needed such as assessment of mental health status. Such a thorough assessment can only be undertaken if the continuity of care occurs.

Preventive Medicine has the potential to improve health in chronic conditions such as T2DM, but many patients in India are not getting optimal quality health care so the results are rarely satisfying as happened in this case. Achieving treatment goal for T2DM requires close collaboration between patient, doctor and other T2DM care team members during a long period of T2DM⁵.

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Ethical Clearance: Taken from Ethical Committee

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