

# Artificial Intelligence: The Backbone of Industry Evolution, Impact, and Future

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**Abstract:** Reaching the pinnacle has been a dream for humans since their evolution. Initially, there were humans, after industrialization, there were machines, and now with the advancement in technology, there are smart machines to do the work. Artificial Intelligence serves as the backbone of smart machines which uses machine learning, neural networks, and language processing to perform more efficiently. This paper gives a clear insight into the evolution of artificial intelligence and how it has revolutionized the business and industrial sector along with space exploration and human lifestyle which will be supported by authentic analysis and statistics using advanced multimedia skills to portray a true picture of applications and importance of AI in the present and the future.

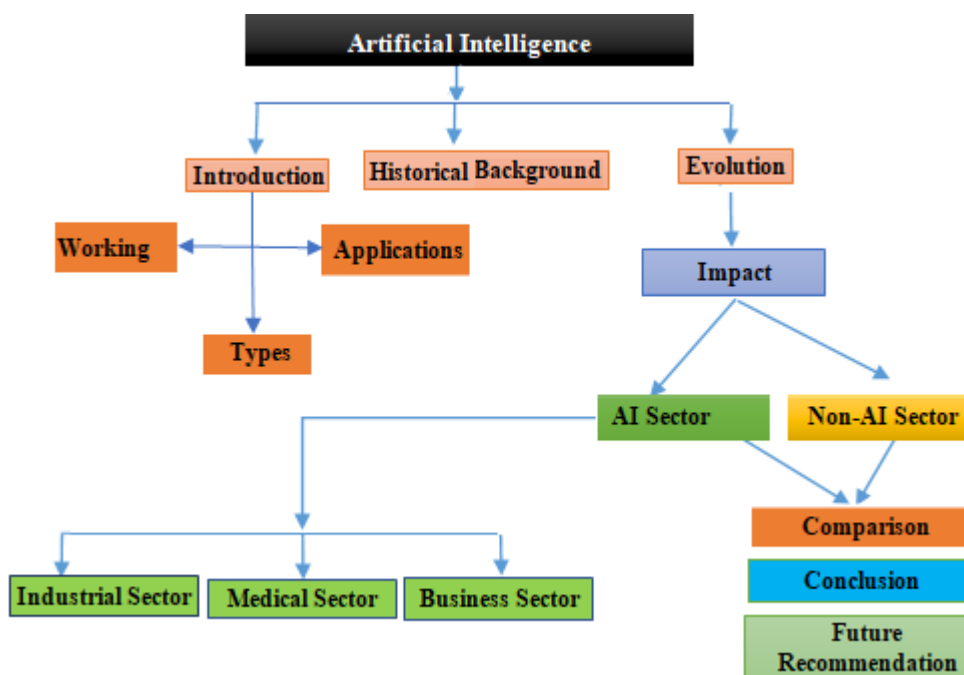
**Keywords:** Artificial intelligence, smart machines, industrial revolution, applications of AI, neural network, machine learning, language processing

## 1. Problem Statement and Objective

Lots of successful industries have opted for AI systems for better pricing, supply chain, customer analytics, and manufacturing optimization but many of the industries are still using conventional technology and not realizing the true power of AI Systems. The purpose of this research is to

analyze the different domains in the world with and without AI and present the tremendous gap between both, effectively to convince the companies to gradually shift to AI to achieve bigger goals.

## 2. Methodology



### 2.1 Artificial Intelligence

Artificial Intelligence uses computers and machines to imitate the imperative thinking and dynamic skills of the human psyche. It can analyze the environment using one of the predefined rules and search algorithms or pattern recognition machine learning models and make decisions based on that analysis. It is a savvy substance made by people, which is fit for performing errands

brilliantly without being expressly trained. (McCarthy, 2007)

### 2.2 How AI works

Establishing an AI framework is a cautious cycle. It is necessary to clarify the human attributes and capabilities of the machine and use its computing power to exceed our capabilities.

### 2.2.1 Machine Learning

Machine learning shows the experience of how machines solve problems that are based on induction and selection. It distinguishes designs, examines past information, and infers the importance of this information to arrive at possible solutions without including human experience. This type of robotic technology that evaluates information to achieve solutions saves labor for the organization and helps them choose a better option.

### 2.2.2 Deep Learning

Deep Learning is a machine learning program. It shows a machine that processes contributions across layers to group, derive, and anticipate results.

### 2.2.3 Neural networks

The neural network works according to the standard of comparison of human nerve cells. They are advances in computing, capturing the connections between different potential mutations and circulating information like the human brain.

### 2.2.4 Characteristic Language Processing

It is the study of machines, understanding and deciphering language. When the machine understands what the customer wants to convey, it will react in the same way.

### 2.2.5 Computer Vision

Computer vision computing will try to understand the image by separating the image and considering the various parts of the element. This can help the machine characterize and utilize a large number of images to select superior performance based on past perceptions.

### 2.2.6 Psychological Computing

Cognitive morphological computing attempts to imitate the human brain by analyzing text, speech, and objects in images/objects. The way humans do and try to give an ideal performance.

## 2.3 Historical Background

The idea of a machine that thinks dates back to ancient Greece. But since the advent of electronic computing (and relative to some of the topics discussed in this article) important events and milestones in the evolution of artificial intelligence include the following:

- **1950:** Alan Turing publishes *Computing Machinery and Intelligence*. In the paper, Turing—famous for breaking the Nazi's ENIGMA code during WWII—proposes to answer the question 'can machines think?' and introduces the Turing Test to determine if a computer can demonstrate the same intelligence (or the results of the same intelligence) as a human. The value of the Turing test has been debated ever since. (Ginsberg, 2012)
- **1956:** John McCarthy coins the term 'artificial intelligence' at the first-ever AI conference at Dartmouth College. (McCarthy would go on to invent the Lisp language.) Later that year, Allen Newell, J.C. Shaw, and Herbert Simon create the Logic Theorist, the first-ever running AI software program.

- **1967:** Frank Rosenblatt builds the Mark 1 Perceptron, the first computer-based on a neural network that 'learned' through trial and error. Just a year later, Marvin Minsky and Seymour Paper publish a book titled *Perceptrons*, which becomes both the landmark work on neural networks and, at least for a while, an argument against future neural network research projects.
- **1980s:** Neural networks which use a backpropagation algorithm to train itself become widely used in AI applications.
- **1997:** IBM's Deep Blue beats the world chess champion, Garry Kasparov, in a chess match (and rematch).
- **2011:** IBM Watson beats champions Ken Jennings and Brad Rutter at *Jeopardy!*
- **2015:** Baidu's Minwa supercomputer uses a special kind of deep neural network called a convolutional neural network to identify and categorize images with a higher rate of accuracy than the average human. (Haenlein & Kaplan, 2019)
- **2016:** DeepMind's AlphaGo program, powered by a deep neural network, beats Lee Sodol, the world champion Go player, in a five-game match. The victory is significant given the huge number of possible moves as the game progresses
- **2018:** Google DeepMind's Alpha Zero AI program beat the world chess champion, *Magnus*, and popular expert chess engine *Stockfish*.
- **2020:** Google BERT system, an AI Natural language processing technique in which robots are pre-trained using NLPm also learn themselves from their surroundings.

## 3. Evolution of AI in Different Sectors

### 3.1 Industrial Sector

Artificial Intelligence has become the establishment of Industry 4.0 after computerization, charge, and Informationization. There are various reformist mechanical improvements of AI in adventures, similar to agribusiness, self-administering driving, preparing, account, organization, savvy mechanical innovation, creating, the clinical business, retailing industry, and security.

#### 3.1.1 AI in Finance department

The utilization of AI in money-related business has achieved financial electronic organizations. The entire financial industry has benefitted with more noteworthy improvement criticalness. The application prospects of AI in the financial business have been by and large apparent. The change of AI is a reformist cycle. The use of AI fundamentally influences the improvement of a money-related business. Mimicked knowledge is not only an examination of financial data, yet what is more assistance for the money-related business. For example, AI outfits customers with pleasing, accommodating, and safe help, AI gives decision help to trades, credit, and assessment in the cash. A collection of tasks can be developed through clever direct in a grouping of complex conditions. For example, the clinical robot relies upon mechanical arms, engaging them to play out a

combination of clinical exercises through sharp control and persistent after. The sharp home robots are interesting robots that serve individuals. It is on a very basic level busy with home organizations, upkeep, and transportation, including savvy speaker, clearing robot, sharp connection, and other equipment. Bank robots can be used not similarly as a direct ability to control move, information solicitation, printing, and numbering, yet furthermore unique publicizing, for instance, charge card headways and bounty the board thing progression. (Lee, Davari, Singh, & Pandhare, 2018)

### 3.1.2 AI in the manufacturing department

The demonstration of AI and gathering joining has extended amassing capability and financial viability, compensated for work lacks, extended creation flexibility, and achieved negligible cost. Mass customization, more exact market gauging and planning with market revenue, advance gathering organization change, and improve creating quality control. Further propelling this blend of AI and gathering of unpredictable system planning. All countries in the world face a movement of fundamental issues and challenges, similar to AI standardization, Internet advancement, information security, and the definition and execution of compound capacities. For example, shrewd things and workplaces, insightful plant, vigilant organization and organization, sharp stock organization, the board, smart noticing, and decision.

### 3.1.3 AI in the healthcare department:

The headway of the clinical business manages various issues. Man-made knowledge comprehends the fruitful mix of prescription and development and gives clinical science and understanding. Keen clinical benefits use advanced getting sorted out progressions, especially the by and large used Internet of Things (IoT) development, to make regional clinical information stages for prosperity records. It can comprehend the affiliation and coordinated effort among patients and subject matter experts, centers, and clinical staff, and dynamically achieve information inaction. All the while, through the mix of advancement and prescription, the clinical cooperation can be modernized, electronic, speedy, and exact. For example, significant learning for quality figure, NLP for Electronic clinical record, and visual development and picture affirmation for radiology

### 3.1.4 AI in the retailing department:

After a short time, when customers visit general stores to screen things on the web, machines will serve purchasers as opposed to laborers. Right when clients do not have even the remotest clue how to channel online things, the distant aide

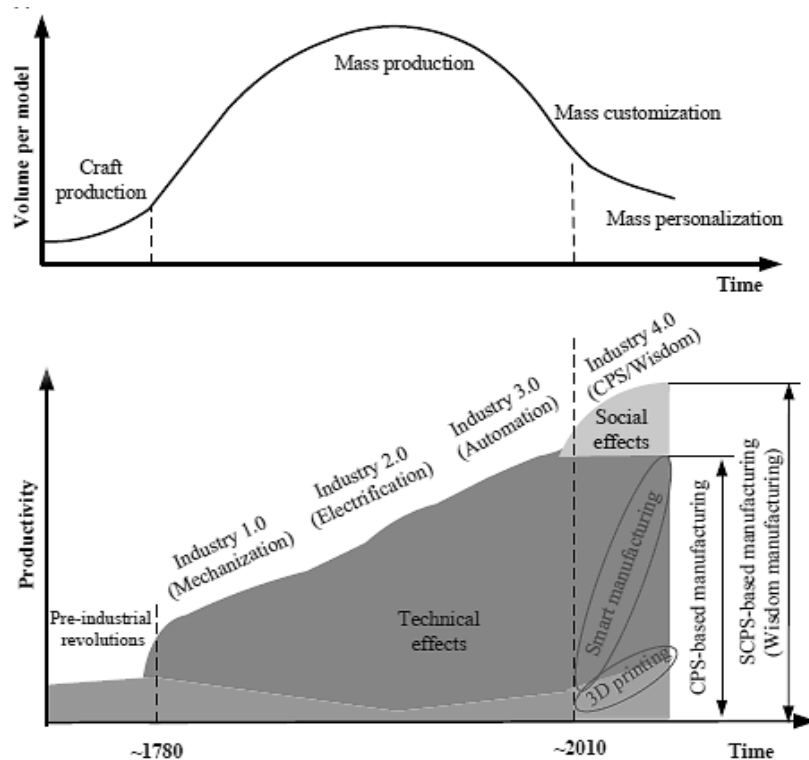
will make it reasonable. As for recommendations subject to the customer's buying tendencies and shopping records. Amazon Go is another store that needs not bother with a checkout counter. This is Amazon's freshest canny corner shop, which uses a segment of the world's most extraordinary shopping manifestations, to some degree undercutting the action of customary general stores and even supermarkets. The model merges significant learning, sensor mix, and PC vision development. The advantage of AI for the retail business is to achieve a certifiable customer experience of things. Customers can see the value in accommodating organizations and get a tweaked or modified understanding. (Hall et al., 2017)

### 3.1.5 AI in the security department:

The development and usage of AI convey assumptions and troubles to the field of information security. From one perspective, AI has improved the security protection capacities; of course, AI itself has security issues like data security, underground bug criticizing, insurance affirmation, and dynamic environment change. Man-created insight can handle gigantic extension data taking care of and assessment, accurately recognize network attacks and reduce security possibilities. For example, network surveillance, continuous noticing, cyberattack consistent shield, security shortcoming, and structure dissatisfaction assumption, cloud security, IoT security, network traffic abnormality acknowledgment, and association danger evaluation. (Tadapaneni & Technology, 2020)

### 3.1.6 Development of AI for Industry 4.0:

The articulation "Industry 4.0" begins from the forefront program of the German government, which gets from "splendid plants". Following the main Industrial Revolution "Mechanization", the second "Enormous scope producing", and the third "Computerization", Industry 4.0 emerges through the utilization of CPS, IoT, and iOS. Smart plants (gathering) and Industry 4.0 are empowering each other, both much of the time portrayed in CPS structures. Regardless, the CPS designing is not sufficient for Industry 4.0 or a collecting system, which is, by its genuine nature, socio. Like Industry 4.0 proposed by Germany, the "Made in China 2025 Strategy" similarly bases on astute (keen) delivery. There is an extending need of changed/altering things and viable collecting, similarly as the improvement of Enterprise 2.0, blended endeavors, freely supporting, social gathering, and open progression, so well-disposed estimation should be too thought to ever be in splendid amassing/adroit assembling plants/Industry 4.0. To address such issues, savvy gathering (or sharp amassing) as amicable CPS (SCPS) was proposed. (Hall et al., 2017)



### Business Sector

Because of extended AI use, Hyundai workers in South Korea stopped the formation of the Kona sport utility vehicle. In Rome, revolt police violently isolated a contradiction in which taxi drivers were displaying against ridesharing applications in this article, we assess the social and good impact AI business automation, which we portray as a system, procedure, or plan of working or controlling business measures by mechanical or electronic inferences that replaces human work. Business computerization presents an extraordinary course of action of sociocultural and good issues that the composing cannot consider. To assess these issues, we present a novel framework that joins accomplice speculation with regular arrangements theory and high-light critical implications, ideas, and likely orientation for future assessment. (Akerkar, 2019)

In the Industrial Revolution, mechanical headway affected good issues that intricate work rights, working conditions, and social incongruities. This fourth insurrection, also, raises different good concerns. Assumptions stay mixed regarding business computerization and AI. This line up with countless benefits consistently associated with business computerization to the extent of decreased costs and creation time and extended creation, prosperity, and quality. Others, regardless, alert that AI may make financial stagnation especially if purchasers predominately save their wages. Still, others brief that while AI may improve the economy, they may similarly fuel social awkward nature by decreasing business and wages—especially for the working and lower average workers.

#### 3.1.7 Marketing department

Marketing is described as the organization cycle through which work, and items move from thought to the customer. Taking an old-world point of view on promoting to market would simply be the exhibit of getting the thing or

organization to feature. Today, considering the multifaceted design of the market, the exhibition of displays is extensively more marvelous. The resistance in the market is savage and amassed. There are different frameworks for associations to get new customers. Looking for market advantage is the goal. One of the habits in which an association may choose its best framework is to perceive its market. Some fundamental requests ought to be answered. Perceiving the most advantageous market for a thing or organization is one of the current components of man-made cognizance programs. AI ventures can expect customer needs, assistance with making significantly tweaked campaigns, recognize customer purchasing models, and help the relationship in passing on better customer support.

#### 3.1.8 Future use of AI in marketing

A tremendous piece of the potential consequences of things to come utilization of AI is progressing is only an issue of the innovative cerebrum. Man-made information developments may in like way change what our character is and how advertisers interface with people and their creative increments. Displaying exercises will require not exclusively to comprehend the buyer yet in like manner understand the program the client is utilizing to settle on their choices. Finally, there is a solid chance of AI altogether anticipating control over showing. It is not difficult to imagine a program or various errands that can track down the best objective client for the association's thing or associations, make the most basic propelling material for that gathering, and pick the best roads to appropriate the material. Man-made mindfulness is digging in for a significant length, and its capacities will keep advancing at a consistently developing rate. (Cannella, 2018)

#### 3.1.9 Current uses of AI in sales

Approaches and showing are astoundingly planned. Sometimes it is difficult to pick the capacity in



responsibilities of each office. If the obsolete meaning of raising is to make the thing open for purchase to everyone, the old depiction of the effort pack is to be responsible for selling the thing or relationship after it has appeared at the market. They pound down the ways, vanquish fights, orchestrate expenses and terms, and as often as possible work inside to be sure their customer's orders are filled. Once advancing has seen the conceivable client, the made leads are then offered over to the effort group. The specialists change or convert a lead passed on from publicizing into a client. For that change to occur, the advancing toward the client needs to trust in the specialist. Faithful quality and trust between the customer and the business are worked by the salesman.

### 3.1.10 Future use of AI in sales

The new mechanized deals cycles may dispense with the requirement for a full deal's group, yet it won't take out the work. There will in any case be those customers who wish to talk with an individual during and after the buying cycle. For those individuals who make their living in deals, they would be in an ideal situation figuring out how to execute and

uphold man-made consciousness stages for their organization. (Wright & Schultz, 2018)

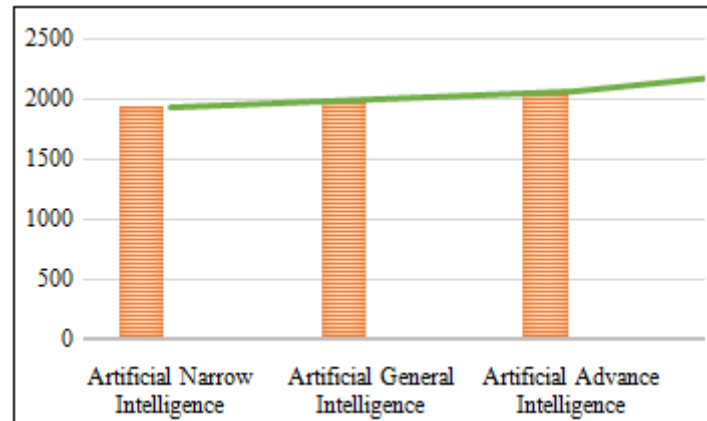
### 3.1.11 Current use of AI in accounting and finance

Accounting firms are as of now utilizing AI to cut the measure of time their bookkeepers spend on complex reviews and resource gauges. At Deloitte, reviewers can utilize AI instruments to decipher a huge number of agreements or deeds. The projects can extricate key terms and arrange and examine the data for hazard appraisals and different capacities. The elements of AI for Accouters fluctuate, and there are continually new projects that may zero in on some industries.

### 3.1.12 Future use of AI in accounting and finance

The day will come when there is no requirement for the leader to settle on the choice, it will be made by the program. As these innovations become further developed, they will perform an ever-increasing number of convoluted assignments. Workers will be expected to keep up and deal with the frameworks, however, most if not, all business cycles will get computerized.

Evolution of AI in the Business Sector



## 4. Evolution of AI in the Health Sector

Regardless of how it is difficult to pinpoint, the establishments of AI can almost certainly be followed back to the 1940s, unequivocally 1942, when the American Science Fiction creator Isaac Asimov passed on his short story Runaround. The plot of Runaround—a story about a robot made by the originators Gregory Powell and Mike Donovan—makes around the Three Laws of Robotics: a robot may not under handedness an individual or, through inaction, grant an individual to come to hurt; a robot ought to submit to the orders given to it by individuals close by where such orders would battle with the First Law; a robot ought to guarantee its own existence as long as such insistence doesn't battle with the First or Second Laws.(Alhashmi, Salloum, & Abdallah, 2019)

Artificial Intelligence intends to copy human mental cutoff points. It is gaining a changed perspective to clinical advantages, compelled by developing transparency of clinical advantages information and speedy movement of evaluation systems. Artificial Intelligence thinking can be applied to different sorts of clinical thought information (facilitated and unstructured). Standard AI systems join AI

procedures for composing information, for example, the customary help vector machine and neural affiliation, and the bleeding edge huge learning, also as brand name language managing for unstructured information. Gigantic tainting areas that use AI instruments solidify hazardous turn of events. We wrap up with a conversation about pioneer AI frameworks, like IBM Watson, and blocks for a valid relationship of AI.

### Simulated intelligence applications in stroke

Stroke is a typical and oftentimes happening contamination that impacts over 500 million individuals all through the planet. It is the guideline wellspring of death in China and the fifth in North America. Stroke had cost about US\$689 billion in clinical costs across the world, making basic weight nations and families. Accordingly, research on countering and treatment for stroke has extraordinary importance. Of late, AI strategies have been utilized in continuously more stroke-related appraisals. Under we sum up a piece of the basic AI strategies in the three fundamental spaces of stroke care: early illness figure and confirmation, treatment, comparably as result suspicion and gauge assessment.(Hamet & Tremblay, 2017)

### Early location and finding

Stroke, for 85% of the time, is defined by a blood bundle in the vessel called cerebral restricted spoiling. In a little while, for nonappearance of a judgment of early, several patients could get consistent treatment. Villar et al built up an improvement seeing contraption for early stroke question. Two ML examinations acquired delicate limited state machine and PCA were executed into the gadget for the model improvement strategy. The area cycle solidified a human movement affirmation stage and a stroke-beginning revelation stage. Fundamentally, a group of researchers proposed a wearable gadget for getting information about customary/over-the-top stroke cases. The information would be taken out and appeared by covered Markov models and SVM, and the assessment could enough organize 90.5% of the subjects to the correct amassing.

### Artificial intelligence is supporting specialists

Machines need human qualities like compassion and sympathy, and in like manner, patients should see that directions are being driven by human subject matter experts. In addition, patients cannot be depended upon to instantly trust in AI; a development covered by mistrust.<sup>6</sup> Therefore, AI for the most part handles tasks that are basic, anyway confined enough in their expansion to leave the fundamental obligation of patient organization with a human trained professional. In various TB-basic countries, there is a shortfall of radiological dominance far away from city centers.<sup>8</sup> Using AI, radiographs moved from these centers could be interpreted by a lone central system; another report shows that AI successfully decided aspiratory TB to have an affectability of 95% and expresses of 100%. Besides, under-resourced endeavors where patients are experiencing unsuitable holding up events are moreover interesting to AI as crisis frameworks.<sup>(Ahuja, 2019)</sup>

### Demanding eater

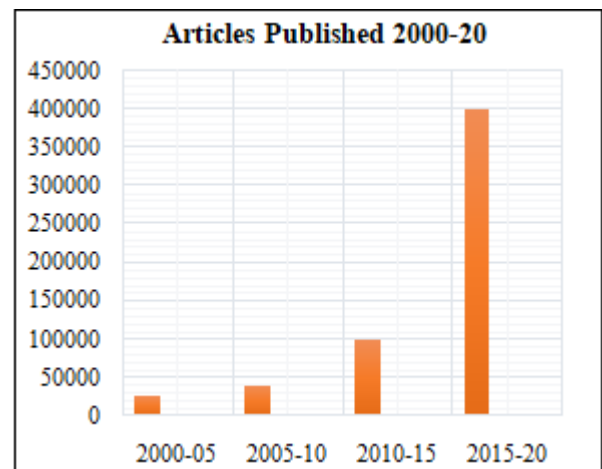
Creating ML models requires all-around organized preparing information about a wonder that remains generally stable over the long haul. A takeoff from this outcome is 'over-fitting, where AI gives unjustifiable significance to false connections inside past information. In 2008, Google attempted to foresee the occasional predominance of flu utilizing just the inquiry terms that went into its web crawler. Since individuals' looking through propensities change significantly as time passes, the model was so ineffectively prescient of things to come that it was rapidly discontinued.<sup>9</sup> Additionally, information that is anonymized and digitized at source is likewise ideal, as this guides in innovative work. (Kulkarni, Seneviratne, Baig, & Khan, 2020)

### Future Possibilities

Artificial intelligence-based frameworks will likewise bring expert symptomatic aptitude into an essential consideration. If a picture of skin sore is adequate to proficiently analyze its etiology, pictures could be caught at a GP practice and shipped off an expert dermatology AI framework for moment examination. This idea is not restricted to skin sores, AI has shown potential in deciphering a wide range of sorts of picture information including retinal outputs, radiographs, and ultrasound. A significant number of these

pictures can be caught with generally economical and broadly accessible gear.

Future AI examination ought to be coordinated towards painstakingly chose errands that comprehensively line up with the patterns laid out in this article. Incorporating these frameworks into clinical practice requires building a commonly advantageous connection among AI and clinicians, where AI offers clinicians more noteworthy productivity or cost-adequacy, and clinicians offer AI the fundamental clinical openness it needs to learn complex clinical cases from the executives. All through the cycle, it will be basic to guarantee that AI does not dark the human essence of medication in light of the fact that the greatest obstacle to AI's boundless selection will be the public's dithering to accept an undeniably questionable innovation. (Briganti & Le Moine, 2020)



## 5. AI's impact on a Company

### Sales and Pricing

Computer-based intelligence provides context-oriented insights for production networks, which can be used to reduce labor costs and monitor inventory. Logical data can help them quickly connect with customers. The organization uses artificial intelligence to gain new experiences across multiple regions, which integrate the storage, board of directors, coordination, and storage networks of executives. Part of the advancement used is AI-controlled visual inspection, which can identify damage and take pictures of the payload by using a unique camera and intelligent robot classification function to classify the goods, packages, and letters in the pallet to complete the required Adjustment.

### Demand Forecasting

Artificial intelligence helps predict requests for inspection of large amounts of information. With the help of artificial intelligence, can quantify and track every element that can be pursued, thereby providing popular deterministic accuracy. It will form a circle to give continuous estimates. Such data can help with computerized arrangements, improve distribution center management, automated inventory frames, and forklift self-management. (Raza, Khosravi, & Reviews, 2015)

### Vendor selection and its effectiveness

Computer-based intelligence can analyze vendors and helps improving vendor accuracy and suitability. Information identified with the provider, such as reviews, complete transportation performance, credit scores, evaluations, and is based on transportation data, which can be used to determine future options. These steps can help your organization choose better vendor options and focus on improving customer service.

### Customer Experience

Artificial intelligence can help improve the customer experience. 38% of customers agree that AI can update customer support. Computer-based intelligence can personalize the relationship between coordinated customers and suppliers. Customers will now be able to use voice-based assistance to track their shipments. When transferring customers to the customer support team, there is little chance of problems arising. The simulated intelligence can improve the reservation and the creation of industrial facilities.

### Production plans

Today, with the advent of AI, organizations can spend money to update factory reserves and create deals. They can work hard to solve various problems and then deal with them. Because AI has the ability to adjust demand, it can naturally adapt to work in various situations.

### Analytical Facts

The development of artificial intelligence (AI) and machine learning (ML) is very rapid, and in all respects, there is no change in 2021. In fact, as many organizations will change, 2023 will be the era of artificial intelligence. There are some facts you cannot ignore!

- 44% of leaders accept that the biggest advantage of computer reasoning is to provide information that can be used for decision-making.
- 20% of C-level managers (in 10 countries and 14 different companies) report that they are using AI as the core of their business.
- 61% of advertisers stated that computer inference is a major part of their reporting methods.
- Companies that use AI for transactions can choose to increase their potential customers by more than half, reduce call time by 60% to 70%, and confirm cost reductions by 40% to 60%.
- The AI market is expected to become 190 billion by 2025 Dollar industry. (Kumar & Trakru, 2020)

## 6. Conclusion

Artificial intelligence has become the building block of giant industries. In the modern-day world, the more efficient and successful business someone wants, the more he has to rely on artificial intelligence. It boosts sales and production and streamlines the workflow. It has great contributions in the industrial, business, health, space exploration, and IT sectors. By analysis, it is clear that industries that have opted for AI are far more successful and higher rated than the ones that are still using conventional technologies. AI's success in this industrial era cannot be neglected. It is believed that in the next decade, AI will replace human labor to a large

extent so, emerging companies should pay heed to AI for a promising future.

## 7. Future Recommendations

Though there are many positive aspects of using AI, the negative ones cannot be neglected. Some organizations use AI for illegal and unethical purposes. AI is so powerful that AI robots can self-program and perform certain tasks without the designer even knowing. Moreover, humans will face unemployment and shift changes. There has to be a midway to prosper along with not hurting the humans. In the future, I will conduct detailed research on the negative sides of AI, how it can be minimized and how AI is affecting humans.

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